



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/4856648
Dated/दिनांक : 17-04-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	08-05-2024 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	08-05-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Defence
Department Name/विभाग का नाम	Department Of Defence Production
Organisation Name/संगठन का नाम	Mazagon Dock Shipbuilders Limited
Office Name/कार्यालय का नाम	*****
Item Category/मद केटेगरी	Custom Bid for Services - Ambulance on Monthly Rental basis for 12 Hours per day Duty with Fuel Driver and Medical Assistance for 36 Months , Custom Bid for Services - Running KM Charges per KM For 36 Months For 5000 KM , Custom Bid for Services - Extra Hour charge Beyond 12 Hours Per Day for 36 Months For 2000 Hours
Contract Period/अनुबंध अवधि	3 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	4 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	7 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	3 Days
Estimated Bid Value/अनुमानित बिड मूल्य	3750000
Payment Timelines	Payments shall be made to the Seller within 15 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	75000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

CM(OTS-YS)
Mazagon Dock Shipbuilders Limited, Mazgaon, Mumbai - 400010.
(Jaspreet Singh)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1 + 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Pre Qualification Criteria (PQC) etc if any required:[1713330100.pdf](#)

Scope of Work:[1713330108.pdf](#)

Service Level Agreement (SLA):[1713330119.pdf](#)

Payment Terms:[1713330125.pdf](#)

Penalties:[1713330133.pdf](#)

GEM Availability Report (GAR):[1713330137.pdf](#)

Custom Bid For Services - Ambulance On Monthly Rental Basis For 12 Hours Per Day Duty With Fuel Driver And Medical Assistance For 36 Months (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Ambulance on Monthly Rental basis for 12 Hours per day Duty with Fuel Driver and Medical Assistance for 36 Months
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	*****	*****MUMBAI	1	N/A

Custom Bid For Services - Running KM Charges Per KM For 36 Months For 5000 KM (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Running KM Charges per KM For 36 Months For 5000 KM
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	*****	*****MUMBAI	1	N/A

Custom Bid For Services - Extra Hour Charge Beyond 12 Hours Per Day For 36 Months For 2000 Hours (1)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Extra Hour charge Beyond 12 Hours Per Day for 36 Months For 2000 Hours
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	*****	*****MUMBAI	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 50

percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.

2. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

3. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. **Buyer Added Bid Specific SLA**

File Attachment [Click here to view the file.](#)

6. **Buyer Added Bid Specific Scope Of Work(SOW)**

File Attachment [Click here to view the file.](#)

7. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. DESCRIPTION OF WORK / SUPPLIES / SERVICES Triennial Rate Contract (TRC) For Hiring of One number (01 no) EECO AC Ambulance or equivalent along with Fuel, Driver and Medical/ Hel per Assistance on Monthly rate basis for 12 hrs duty at Anik Chembur Yard.

2. SCOPE OF WORK:

- 2.1. Scope of work consists of Hiring of One number (01 no) Maruti EECO AC Ambulance or equivalent, Model 2023 or onwards, with Fuel, Driver and Medical/ Helper Assistance on Monthly rate basis for 12 hrs duty (7 am to 7 pm or 7 pm to 7 am) for all days (except 2nd and 4th Sunday) at Anik Chembur Yard, MDL, Mumbai for period of 3 years. The detailed technical scope of work is enclosed at **Annexure-A of MDL ASLA.**
- 2.2. The Ambulance must be fitted with all medical support like Stretcher, Oxygen cylinder with stand, IV stand, first aid medical kits with valid date and fire extinguisher etc.

GeM Tender is Prepared under Custom Catalogue based bid, Actual Quantity Required as per Scope of Work is as Under :-

SI No	DESCRIPTION	Unit	Qty
1	Ambulance on Monthly Rental basis for 12 Hours per day Duty with Fuel, Driver and Medical Assistance	MONTHS	36
2	Running KM Charges per KM For 36 Months	KM	5,000

3	Extra Hour charge Beyond 12 Hours Per Day for 36 Months	HOURS	2,000
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NOTE: Bidder to quote total lumpsum amount including GST for total quantities

3. Qualification Criteria :- Refer MDL ASLA Clause No. 8 :-

3.1. TECHNICAL PQ CRITERIA

3.1.1. Similar work/job is defined as under:

“The bidder should have experience of providing ambulance services to various organizations in Mumbai Metropolitan region.”

3.1.2. The firm should submit documentary proof of ownership of minimum one ambulance of any type/ model but not older than 2023 manufacturing. The documentary proof of same should be enclosed in the bid.

3.1.3. Bidder’s experience of having executed/completed similar services during last 7 years ending till the original tender closing date should be either of the following:

a)	Three similar completed works each costing not less than Rs. 15 Lakh. OR
b)	Two similar completed works each costing not less than Rs. 18.75 Lacs. OR
c)	One similar completed work costing not less than Rs. 30 Lacs. OR
d)	Jobs of similar nature completed in a continuous span of 12 months costing not less than Rs. 6.25 Lakhs

3.2. COMMERCIAL PQ CRITERIA

3.2.1. The bidder should have a minimum average turnover of at least for **Rs. 4 Lacs** during the last three years ending 31st March 2023 (i.e. for FYs 2020-21, 2021-22 and 2022-23) as per the annual report (audited balance sheet and profit and loss account) of the relevant period, duly authenticated by a Chartered Accountant. Bidder shall upload the audited balance sheet along with profit/loss account for the last three years.

3.2.2. Bidders Shop and establishment registration certificate or registration certificate from registrar of firms or certificate of incorporation from Registrar of Companies or any other valid document that confirms the firm’s status. (Not required for permanent registered vendors with MDL).

4. ON-LINE SUBMISSION OF BIDS IN TWO-BID SYSTEM:

On-line Offer (e-bid) must be uploaded in two parts, Part-I Techno-commercial bid & Part-II price bid, on the Government e-Marketing site GeM. Offer in any other form will not be considered :

4.1. Technical bid shall contain following documents: In case of Failure to submit the below mentioned documents, the bid may fall under liable for rejection.

i. Scanned image of EMD-BG/ Online Remittance as stipulated in clause 6 for EMD.

The original of the above of EMD-BG/ Online Remittance, shall be forwarded to GM (OTS) / HOD (OTS) in sealed envelope super scribing Tender Enquiry No. and Due date, so as to reach **within 7 MDL working Days** from the tender closing date, addressed as below:

GM(OTS),
6th floor, Service block, North yard,
Mazagon Dock Shipbuilders Ltd.
Dockyard Road,
Mumbai - 400010.

ii. Bidder should also upload scanned copies of following in the Prescribed Formats:

- a) Additional Service Level Agreement Acceptance Format (Annexure-C)
- b) General Conditions of Contract (GCC) acceptance format (Annexure-D)

The above documents shall be; duly stamped, signed & filled 'Accepted OR Not Accepted' as applicable for each of the clause.

Normally deviations to the tender terms are discouraged. However, if the bidder has any deviations, the same should be filled in above formats mentioning the deviation against the relevant Tender clause no., failing which it will be construed that all clauses of Tender inquiry, ASLA & GCC appearing against the tender are understood by you and are fully acceptable to you. In the event bidder has no deviations, he should submit following forms mentioning 'Accepted'. Any deviations mentioned elsewhere in the offer other than in said Forms will not be considered.

iii. Documentary proof of ownership of minimum one ambulance of any type/ model but not older than 2021 manufacturing.

iv. Copy of Blank rate sheet (Annexure B) clearly indicating 'Quoted/ Not-Quoted', also indicating the percentage % of applicable taxes/duties and HSN/SAC number against each of the listed, duly stamped & signed, should be uploaded.

v. Bidders should upload signed and stamped acceptance of GST Terms and conditions (Annexure-F)

vi. Undertaking of CONFLICT OF INTEREST as per ASLA clause 38 on Firm's letterhead.

vii. Bidder should upload scanned copy of tax and duties certificate (e.g. GST registration) for which they are registered. Scanned image of Valid GST Registration Certificate (All pages).

viii. Bidder should upload signed and stamped acceptance of Statutory Compliances while deploying Contract Employees in MDL Premises and its units (Annexure- G).

ix. Bidder should upload <u>signed and stamped acceptance of Safety instruction for Sub-Contractor (Annexure- J)</u> .
x. To meet the qualification requirement at tender clause 8.1, bidders should upload scanned Copies of work Orders, Work Completion Certificates, and Performance reports for the job executed.
xi. Track Record/ Information of past orders as per Annexure-N .
xii. To meet the qualification requirement at Clause No. 8.2, Bidder should upload scanned audited balance sheet with auditors reports and profit & Loss statement for F Y 2020-21, 2021-22 and 2022-23 .
xiii. Duly filled Declaration Certificate for Local content in Annexure - M.1 .
xiv. Declaration by bidder for Restrictions under rule 144(xi) of General Financial Rules GFRs, (2017) on firm's letterhead (Annexure - H).
xv. Copies of valid UDYAM Registration and Approval certificates (if any) of the following shall be uploaded on-line: (a) Micro Enterprises. (b) Small Enterprises. (c) ISO Accreditation.
xvi. Copies of valid Start-Up Registration and Approval certificates (if any)
xvii. Bidders not registered with MDL should scan and upload the following documents. (a) RTGS/ NEFT - Mandate Authorization Form (Annexure-L) (b) Scanned image of PAN card. (c) Company Profile, Shop & Establishment
xviii. Bidders registered with MDL should scanned and upload valid Registration Certificate issued by MDL.

5. The Reference Price, if Any, indicated anywhere in the tender document against each line item is only notional and has no commercial relevance. Therefore, such reference price should not be considered as guidance price and the bidders shall quote their price based on their costing and pricing policies.

6. SITE VISIT:

6.1. The bidder shall visit the site to understand the day to day activities mentioned in SOW for deployment of manpower and machineries to execute the work.

6.2. Bidders are requested to visit MDL prior to uploading their bid. In this regard please contact following MDL Officials: Mr. Yadav P. Vetal (CM/OIC Transport) on Telephone No 2376 4488 and email ypvetal@mazdock.com.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---

