



निविदा पूछताछ
TENDER ENQUIRY
[आपातकालीन वेब निविदा]
[EMERGENCY WEB TENDER]

माझगांव डॉक शिपबिल्डर्स लिमिटेड
(भारत सरकार का उपक्रम)
MAZAGON DOCK SHIPBUILDERS LIMITED
(Formerly known as Mazagon Dock Limited)
(A Govt. of India Undertaking)
CIN: U35100MH1934GOI002079
Dockyard Road, Mumbai 400 010
Website- www.mazagondock.in
Certified - ISO 9001: 2008 for Shipbuilding Division
GST ID : 27AAACM8029J1ZA

निविदा सं./Tender No	1300001367	विभाग/Department	EY COMMERCIAL
क्रय अधिकारी/Purchase Exec.	Shikha Pardhi	क्रय अधिकारी/Purchase Exec.	Shikha Pardhi
सेवा में /To		दूरभाष सं./Telephone No	23762630
		फैक्स सं./Fax No	23741386
		ई-मेल/E-Mail	spardhi@mazdock.com
दूरभाष सं./Telephone		निविदा सं./Tender No	1300001367
फैक्स सं./Fax		निविदा तिथि/ Tender Date	04.10.2018
ई-मेल/E-Mail		निविदा बंद की तिथि/Tender Closing Date	12.10.2018
		निविदा बंद होने का समय/Tender Closing Time	12:00:00
		आरएफक्यू सं./RFQ No	2050001788

निविदा शुल्क/Tender Fee	रु/Rs	0.00
बयाना राशि/EMD Amount	रु/Rs	0.00
पूर्व बिड बैठक तिथि और समय/Pre Bid Meeting Date & Time		,00:00:00
निविदा खोलने की तिथि और समय/Tender Opening Date & Time		12.10.2018,15:00:00
प्रस्ताव वैधता तिथि है/Offer should be valid up to		12.12.2018
सुरक्षा जमा/Security Deposit		5.00 %आदेश मूल्य का/PO value
वरीय बैंक जमानत /Perf. Bank Guarantee		0.00 %आदेश मूल्य का/PO value

(आगे के विवरण हेतु कृपया सम्बंधित नियम शर्तों को पढ़ें। सुनिश्चित करें कि कोटेशन और संबंधित पत्राचार के लिए विभाग का नाम, क्रय अधिकारी का नाम, निविदा संख्या, बंद होने का समय एवं तिथि एवं आरएफक्यू सं. अपने कोटेशनमें लिखें।
Kindly read and refer relevant terms & conditions for further details. Do ensure to Quote Department Name, Purchase Executive & Name, Tender Number, closing date & time and RFQ Number in your Quotation & related correspondence)

प्रिय महोदय/महोदया
Dear Sir / Madam ,
विषय /SUB:- PROCUREMENT OF FOAL ITEMS FOR BOAT-2 OF PROJECT P75
माझगांव डॉक शिपबिल्डर्स लिमिटेड प्रतिष्ठित/संभावित आपूर्तिकर्ताओं से निम्न हेतु, प्रतियोगितात्मक दो बोली प्रणाली में (भाग -I तकनीकी - वाणिज्य बोली एवं भाग II मूल्य बोली) बोली आमंत्रित करती है।
Mazagon Dock Shipbuilders Limited (MDL) invites Competitive – Bid from reputed Supplier for the following in TWO BID system (Part - I Techno - Commercial Bid & Part - II Price Bid).

क्र सं. SL.No.	सामग्री / सेवा विवरण Material / Service Details	मात्रा / इकाई Quantity / unit	आपूर्ति तिथि Delivery Date
00010	सामग्री सं./ Material Number :- 350000000000052925 Panasonic Tough book CF-54 सामग्री वर्णन/Material Description :Panasonic Tough book CF-54 Intel ® Core™ i7 6300U vPro™ Processor.	2 Number	23.10.2018

क्र सं. SL.No.	सामग्री / सेवा विवरण Material / Service Details	मात्रा / इकाई Quantity / unit	आपूर्ति तिथि Delivery Date
	RAM- 8GB & HDD- 500GB. Genuine Windows @10 Professional 64 bit. 14" Non-Touch Display With 1366x768 pixels (HD). MIL-STD-810G Certified. Non- Backlit Standard Keyboard. USB 3.0*3. HDMI Port*1. LAN Port*1. SERIAL Port*1. VGA Port*1. Wi-Fi. Bluetooth.Weight: Approx. 1.99 Kg. With Battery Backup Approx. 4-5 Hours* With 3 Cell Battery (Battery Backup * (Mobile Mark™ 2007). Warranty: 3 years		
00020	सामग्री सं./ Material Number :- 350000000000052727 Dressing line सामग्री वर्णन/Material Description :Dressing line Specification: "Line having facility to hook up multiple flags with Inglefield clips and run on SWR by PP rope, SS rings and Halyards. Material: SS SWR 10mm, Rope PP 10mm, Brass Inglefield clips, Halyard in metal"	1 Number	23.10.2018
00030	सामग्री सं./ Material Number :- 350000000000052729 Globe/ star identifier सामग्री वर्णन/Material Description :Globe/ star identifier Specification: REPLOGLE CODE-WG 120	1 Number	23.10.2018
00040	सामग्री सं./ Material Number :- 350000000000052728 Meter, Marine distance, stuart's C/W tran सामग्री वर्णन/Material Description :Marine Distance Stuart's distance meter Specification: H. Hughes & Son London, Code- 02H	2 SET	23.10.2018
00050	सामग्री सं./ Material Number :- 350000000000052730 Sextant with wooden case सामग्री वर्णन/Material Description :Sextant with wooden case Specification: Weems and Plath/ c Plath Tamaya spica code SKU MS733	1 Number	23.10.2018
00060	सामग्री सं./ Material Number :- 350000000000052959 Aneriod barometer Fischer Range 600-1200 सामग्री वर्णन/Material Description :Aneriod barometer Fischer Range 600-1200m bar, Model no Fischer 103PM	1 Number	23.10.2018

नियम और शर्तें : भाग ए मे लिखी हुई और इतर संलग्नपत्रे इस निविदा एक अभिन्न अंग हैं |हमें आशा हैं की,हमें प्रतियोगित्मिक और उचित प्रस्ताव इस निविदा के लिए प्राप्त होगा ।
 Terms & Conditions as indicated in Part A of this tender and other enclosures / annexures form an integral part of this tender document. We look forward to receive your most competitive and reasonable offer against this Tender.

माझगाँव डॉक शिपबिल्डर्स लिमिटेड के लिए /For Mazagon Dock Shipbuilders Ltd

PART – A
(TENDER ENQUIRY FORM)

MAZAGON DOCK SHIPBUILDERS LTD (Purchaser / Buyer) INVITES COMPETITIVE BID through e portal <https://eprocuremdl.nic.in>, in **TWO BID SYSTEM (PART-I Technical Bid & Part-II Price Bid)** for the following supplies **from Vendors** (Suppliers/ Bidders/Contractors) **who qualifies any of the following pre qualification criteria:**

- a. Bidders registered with MDL (with valid registered certificate) for items which are similar to those in Scope of Supply.
- b. Bidders who have already supplied similar items to MDL or any other Companies earlier.
- c. OEM of the Make specified in the Scope of Supply
- d. Authorized Dealer / Distributor of Make specified in the Scope of Supply

Issue of E - Tender Enquiry Document: This e-tender enquiry is an Open Tender on Single Bid basis and can be downloaded from our e-procurement website <https://eprocuremdl.nic.in>. To login and quote against this e-tender on e-procurement portal, bidder is required to have Digital Signature Certificate (DSC). The help line number is 0120-4200462, 0120-4001002, mobile: 8826246593, you can also mail to eproc-support@gov.in.

1. Description of Work/ Supplies / Services:

Procurement of FOAL Items for Boat-2 of Project P75 as per specific make, model as given below:

Sr. No	Description & Specification of Item	Unit	Quantity Required	Yard No.
100	Material Number:-350000000000052925 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Panasonic Tough book CF-54 Intel @ Core™ i7 6300U vPro™ Processor. RAM- 8GB & HDD- 500GB. Genuine Windows @10 Professional 64 bit. 14" Non-Touch Display With 1366x768 pixels (HD). MIL-STD-810G Certified. Non- Backlit Standard Keyboard. USB 3.0*3. HDMI Port*1. LAN Port*1. SERIAL Port*1. VGA Port*1. Wi-Fi. Bluetooth.Weight: Approx. 1.99 Kg. With Battery Backup Approx. 4-5 Hours* With 3 Cell Battery (Battery Backup * (Mobile Mark™ 2007). Warranty: 3 years	NOS	2	11876
200	Material Number:-350000000000052727 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Dressing line Specification: "Line having facility to hook up multiple flags with Inglefield clips and run on SWR by PP rope, SS rings and Halyards. Material: SS SWR 10mm, Rope PP 10mm, Brass Inglefield clips, Halyard in metal"	NOS	1	11876
300	Material Number:-350000000000052729 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Globe/ star identifier Specification: REPLOGLE CODE-WG 120	NOS	1	11876

400	Material Number:-35000000000052728 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Marine Distance Stuart's distance meter Specification: H. Hughes & Son London, Code- 02H	SET	2	11876
500	Material Number:-35000000000052730 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Sextant with wooden case Specification: Weems and Plath/ c Plath Tamaya spica code SKU MS733	NOS	1	11876
600	Material Number:-35000000000052959 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Aneriod barometer Fischer Range 600-1200m bar, Model no Fischer 103PM	NOS	1	11876

Documentation: Certificate of Conformity, Catalogue/Operating and Instruction Manual and Warranty Certificate will be part of documentation and to be submitted along with the items.

Note: If any model is obsolete, then bidder to recommend and quote alternate equivalent / upgraded Model of the same Make. MDL reserves right to either accept or reject the alternate equivalent / upgraded model based on suitability to meet the requirement.

2. Validity Period:

Bids / Offers shall have the validity period of 60 Days from the tender closing date. A bid valid for a shorter period will be rejected at the discretion of MDL.

3. Submission of offer in Two Bid System:

3a. Part-I Bid: Scanned copies of the following documents to be submitted in Part-I on e-portal

- i) Pre- qualification documents: Interested Bidder shall submit at least one of the following four pre qualification Documents.

Sr No	Prequalification Criteria	Prequalification Document
a.	Bidders registered with MDL for items which are similar to those in Scope of Supply and bought material From OEM/Authorised Dealers/Distributors of Make specified in the tender enquiry	i.Valid registration certificate as on tender date for items which are similar to those in Scope of Supply. ii.Self declaration that the items will be bought from OEM/Authorized Dealer / Distributor of Make specified in the tender enquiry or offered by the firm in technical Bid and accepted by MDL.
b.	Bidders who have already supplied similar items to MDL or any other Companies and bought material from OEM/Authorised Dealers/Distributors of Make specified in the tender enquiry	i. Signed order copies for similar supplies ii. Valid Shop & Establishment registration certificate / registration certificate from local body for conducting business/ Certificate of Incorporation. iii. self declaration that the items will be bought from OEM/Authorized Dealer / Distributor of Make specified in the tender enquiry or offered by the firm in technical Bid and accepted by MDL.
c.	OEM of the Make specified in the Scope of Supply	Valid Shop & Establishment registration certificate / registration certificate from local body for conducting business/ Certificate of Incorporation.
d.	Authorized Dealer / Distributor of Make specified in the tender enquiry	Valid Dealer / Distributor certificate issue by OEM Valid Shop & Establishment registration certificate / registration certificate from local body for conducting business/ Certificate of Incorporation.

- ii) Bidder's Statement on their Company Letterhead indicating Tender No, Tender Date, confirming compliance and acceptance on the Scope of Supplies and other Terms and Conditions as included in this tender enquiry, duly signed, stamped and dated by bidder's authorized person(s).
- iii) Acceptance on clauses of Tender Enquiry Form, STACS and GT&C 'Accepted OR Not Accepted OR Deviation as applicable for each of the clauses at tender (**Enclosure 03, 04 & 05** respectively).
- iv) Manufacturer's Product Catalogue/Data sheets of the offered material and / or Technical Specifications.
- v) Rate Sheet as per **Enclosure-01**
- vi) Deviation Sheet as per **Enclosure-06**.
- vii) Bank details for payment by NEFT in the format provided at **Enclosure-09**. Foreign bidders will provide their Bank details separately.
- viii) Bidder to submit List of Documents and Certificates those will be provided along with item(s) as per **Enclosure-10**.
- ix) Bidder to submit format of End User Certificate at **Enclosure-11**, in case required by the bidder.
- x) Bidder to attach duly signed & stamped copy of **Enclosure-16** for Undertaking of Authenticity for Desktops and Server Supplies.
- xi) Conformity matrix as per **Enclosure-13** completely filled, signed & stamped.
- xii) Copy of GST Registration & acknowledgement

3b. Part-II Bid: This should contain only the PRICES for items quoted strictly in the prescribed format provided with the e-tender:

THE CURRENCIES INDICATED IN THE TENDER CURRENCY SETTINGS ARE NOT EXHAUSTIVE. BIDDERS CAN QUOTE IN OTHER CURRENCY ALSO.

IN CASE OF ANY CONFLICT BETWEEN TENDER DOCUMENT AND E-PROCUREMENT TENDER FORMAT, PLEASE CONTACT MDL.

4. Bid rejection criteria:

a. Following Bids shall be Categorically Rejected:

- i) Bids received after tender closing date and time.
- ii) Bids received other than through e-procurement portal.

b. Following bid criteria shall also render the bids Liabe for Rejection:

- i) Bidder's failure to submit sufficient or complete details for evaluation of the bids within the given period depending on the deficiencies noticed in the drawings / technical data which shall not however conflict with validity period.
- ii) Incomplete / misleading / ambiguous bids in the considered opinion of TNC.
- iii) Bids with technical requirements and or terms not acceptable to MDL / Customers / External agency nominated as applicable.
- iv) Unreasonably longer delivery period quoted by the firm.
- v) Bidders not agreeing to furnish required Security Deposit till validity as mentioned in the tender.
- vi) Validity period indicated by bidders is shorter than that specified in the tender enquiry.

c. Consideration of Indian Agents-

Bidders shall also ensure that either the Indian Agent on behalf of the Principal/OEM or Principal/OEM itself bids, but not both bid simultaneously for the same product/item in the same tender.

If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.

5. Delivery Period / Work Completion Schedule:

Indicative Time Schedule for arrival of ordered materials in MDL, Mumbai for Project P75 is as below:

Boat Nomenclature	MDL Yard	Indian Supplier: Desired time for Arrival of materials in
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	Ref No.	MDL, Mumbai Foreign Supplier: FCA (port of loading basis) delivery date
Boat No. 2	11876	7 days from the date of Purchase Order

INCOTERM for Delivery for foreign bidders: FCA – Port of loading basis

Note: Delivery date to be considered for the purpose of LD (if any) will be the date of delivery of items to MDL (for Indigenous Bidders) or date on Air way bill (for foreign bidder). You are requested to confirm the delivery schedule in the offer. In case the proposed delivery schedule is unable to achieve, you shall submit minimum delivery lead time from date of placement of order.

6. Pricing:

Bidder shall quote firm & fix prices for the delivery. Any variation of prices in form of price variation formula or clause linking with any metal index will not be accepted in % of basic price in technical bid and in price bid.

- a. **For Indian Bidders:** Bidder shall quote the prices of all items listed in the price sheet format of the tender enquiry for delivery of the items in MDL store.
- b. **For Foreign Bidders:** Bidder shall quote firm & fixed prices for the delivery on FCA – Port of dispatch basis in their country/country of origin only.

Prices on the basis of FOB factory or ex works basis are not acceptable. **Prices on CIP Mumbai Airport basis must be quoted to ascertain the cost of transportation for ranking of the bids. Bidder to note that MDL may place order on CIP Mumbai Airport basis after receipt of offers.** The prices quoted shall remain firm and fixed during the currency of the order / contract unless agreed otherwise by MDL. Needless to state that the delivery terms by way of high sea sales / sale in transit are not acceptable..

Note: Price variation clause is not applicable.

7. Terms of Payment: - (No advance in any manner will be paid by MDL to the supplier).

Our payment terms shall be as under:

- a. **For Indian Bidders:** Full payment for the value of supplies, as reduced by any deductibles and/or the amount leviable towards liquidated damages if any, will be made through NEFT/RTGS between 15-20 days after receipt of following documents and acceptance of materials by MDL QA-EY & SOT (MB).
 - i. Set of Original+2 copies of signed Invoice showing item-wise description & prices as per order.
 - ii. Delivery challan/GRIR(GRN) signed copy duly acknowledged by MDL stores.
 - iii. Set of Original+2 copies of Certificate of Conformity as per MDL format at **Enclosure-8**.
 - iv. Set of Original+2 copies of Warranty Certificate as per **Enclosure-7**.
- b. **For Foreign Bidders:** Full Payment for the value of supplies, as reduced by any deductibles and/or the amount leviable towards liquidated damages if any, will be made through bank transfer (T/T) within 15 to 20 days after the receipt of following documents and acceptance of materials by MDL QA-EY & SOT(MB).
 - i. Set of Original+2 copies of signed Invoice showing item-wise description & prices as per order.
 - ii. Set of Original+2 copies of signed packing list showing item-wise description, qty, Net Weight & Gross Weight etc.
 - iii. Set of Original+2 copies of certificate of country of origin.
 - iv. Set of Original+2 copies of Clean on board Airway bill made in the name of MDL and marked as freight to pay with consignee as MDL
 - v. Set of Original+2 copies of Warranty Certificate as per **Enclosure- 7**.
 - vi. Set of Original+2 copies of Certificate of Conformity as per **Enclosure- 8**
 - v. Certificate confirming that the shipping instructions (inclusive of packing) have been followed while packing / shipment and forwarding to MDL.

All the shipping documents should clearly indicate the Purchaser's Order number, Import License Number, IEC code 0388070412, Airway Bill Number and the All the technical documents should at least indicate Purchaser's Order number in addition to other details for co-relation as relevant to each supply and Import under non negative list of Import Export Policy AM 2015-2020.

8. Bidder shall abide by all Standard Terms and Conditions (STACS), TEF and GT&C Acceptance formats as per Enclosures 3, 4 & 5 contained therein should be properly filled, signed by the bidder along with techno-commercial bid. The bidder shall also abide statutory requirements, Official Secret Act 1923 and Safety clause as per details mention on MDL website.

Bidder(s) to also note that deviations taken by them if any, but not appearing or listed in the Deviation sheet (**Enclosure- 6**) format WILL NOT BE CONSIDERED LATER BY MDL.

9. Taxes& Duties:

a. For Indian Bidders:

GST Compliance:

Due to implementation of GST, Suppliers /contractors shall agree unconditionally to mandatorily pass on the any / all benefits arising in terms of reduction in goods/service's prices to MDL under anti-profiteering provisions of GST Law.

- a) If the vendor is registered under GST, the GST registration number (15 digit GSTIN) issued by GOI shall be mandatorily provided by the vendor. Vendor having multiple business verticals within state / at multiple states with separate GST registration numbers shall forward GSTIN of these verticals involved in supply of goods and/or services. MDL GSTIN is 27AAACM8029J1ZA and shall mention the same while invoicing and avoid any data entry error on GST portal.
- b) If the vendor is registered under GST, vendor shall mention the HSN code for goods &/or services in their tax invoice, etc. These codes must be in accordance with GST Law and responsibility of specifying correct HSN codes for goods &/or services is that of the vendor. MDL shall not be responsible for any error in HSN code for goods &/or services specified by supplier / contractor. However if any penalty is levied on MDL or any loss of ITC to MDL occurs or any delay in availing ITC by MDL occurs due to such error, supplier / contractor shall reimburse such loss after intimation by MDL or the amount shall be recovered from the SD or any outstanding payments to the party.
- c) If the vendor is registered under GST, Vendor shall ensure timely submission of invoice as per the provisions / requirement / timeline promulgated by GOI in relation to GST Law with all required supporting documents to enable MDL to avail input tax credit promptly. The vendors invoice inter alia should contain GSTIN of vendor, GSTIN of MDL (i.e. 27AAACM8029J1ZA), GST tax rate separately, HSN code wise goods or services, place of supply, signature of vendor, etc. Original invoice needs to be submitted to Bill Receipt Centre at MDL gate, and a copy of the invoice should be given to the goods receiving section (GRS).
- d) If the vendor is registered under GST, vendor shall file all applicable returns under GST Law in the stipulated time & any losses of tax credit to MDL arising due to delay in filing will be recovered from their invoice wherever MDL is eligible to avail tax credit. Any default towards payment of tax and / or uploading of monthly returns by supplier/contractor, MDL retains right to withhold payments towards tax portion until the same is corrected & complied by the supplier/contractor with the requirement of GST along with satisfactory evidence.
- e) In case, MDL is unable to avail ITC, supplier/contractor at their own cost shall rectify the shortcoming in the returns to be filed immediately thereafter. Further, if the ITC is delayed / denied to MDL / reversed subsequently as per GST Law due to non / delayed receipt of goods and / or services and / or tax invoice or expiry of timelines prescribed in GST Law for availing ITC, non-payment of taxes or non-filing of returns or any other reason not attributable to MDL, such amount shall be recoverable from supplier / contractor along with interest and penalty as levied on MDL under GST Law for the number of days the ITC was delayed. This amount shall be recovered from the SD or any outstanding payments. If the short coming is not rectified by supplier/contractor and MDL ends up in reversal of credits and / or payments, supplier /contractor is fully liable for making good all the loss incurred by MDL as a result of default.
- f) If the GST rating of supplier /contractor on GST portal / Govt. website is found to be negative / blacklisted then MDL shall reimburse GST to the vendor only after he makes the payment of GST and fulfils all requirements as per GST Law for successful availment of ITC by MDL.

Further, MDL is entitled to deduct / recover such GST along with penalties / interest, if any, incurred by MDL.

- g) If the vendor is registered under GST, vendor shall be responsible for financial and non-financial consequences in case of non-compliance of GST provisions / requirements / timelines on their part. MDL shall pay the applicable GST taxes to the vendor at actual & supplier/contractor shall pass on the reduction in prices to MDL on account of change in the tax structure.
- h) The applicable taxes shall be clearly indicated. The Item wise rates quoted in the rate sheet should exclude taxes. Bidder should indicate taxes and levies as applicable separately under each of the head in the same rate sheet.
- i) Wherever all-inclusive prices are quoted by the bidder(s) and accepted without bifurcation of tax elements, no escalation shall be considered in respect of any variation in statutory levies arising subsequently in the absence of required base figures.
- j) Supplier / contractor will not be entitled to any increase in rate of taxes occurring during the period of extended delivery completion schedule if there is delay in supplies / completion attributed to him. However, if there is a decrease in taxes, the same must be passed on to MDL.

Note: Any change in tax component/structure due to government regulation during the execution of contract within contractual delivery period the same will be applicable at actual ruling at the time of supply/service/execution (This will however not be applicable in case of extended delivery/completion schedule) of contract after Government Notification.

- b. **For Foreign Bidders:** Prices quoted by foreign bidders shall be inclusive of all taxes and levies which are payable in their country or country of origin but excluding only those taxes which are payable in India.

10. Loading Criteria and Ranking of Bids:

Items are separable & L1 bidder will be decided item wise after loading for deviations mentioned as per format of loading criteria where ever applicable.

Deviations sought by the bidder in respect of tender terms such as Delivery, Payment terms etc shall be loaded on the bidder(s) quoted prices during price evaluation by MDL. An illustration of the loading criteria and Ranking of Bids that will be adopted is at Enclosure- 2. Among the equal bids, bidders with ISO 9000 series accreditation will receive priority over non-ISO bidders.

Additional loading of prices (A) Towards charges incurred in L/C opening by MDL and (B) Interest for period of 20 days @ base rate of SBI+2% on payment amount will be considered while evaluating foreign bidders for ranking purpose in case Bidder is quoting payment through L/C instead of payment through T/T within 15-20 days of receipt & acceptance of material. An illustration of the loading criteria and Ranking of Bids that will be adopted is at Enclosure- 2.

11. Modifications to the Bids:

Bidders desirous of submitting modified bids prior to the closing date & time may do so strictly before the tender closing date and time online.

12. Public Grievance Cell:

A Public Grievance Cell headed by Shri. S. D. Kajwe, General Manager (F-P&S) has been set up in the Company. Members of public having complaints or grievances are advised to contact him on Wednesday between 10.00 hours and 12.30 hours in his office on 3rd floor, west Block, MAZAGON DOCK SHIPBUILDERS LTD, Dock Yard Road, Mumbai 400010,INDIA or send their complaints / grievances to him in writing for redressal. His Telephone No. is 022 23782338, 2376 2106.

13. Liquidated Damages:

- a. Time is an essence of the contract. Therefore the job, as ordered, should be completed on the dates mutually agreed upon in accordance with the delivery schedule. In cases of delay not attributable to Purchaser beyond the agreed schedule, the Vendor / Contractor shall pay

liquidated damages, a sum representing 1 % (One per cent) per week or part there off, subject to maximum of 5% of the undelivered portion. If the supply is delayed, the supplier shall deliver the immediate required material proposed by MDL by fastest mode of transport including air at suppliers cost.

- b. Vendor / Contractor (Seller) will also be liable to pay Liquidated Damages for late delivery of the Documentation as agreed to by Purchaser and Vendor / Contractor (Seller) and as stated in the Purchase Order. The amount of such damages will be same as that stated in Para (a) above. The risk and ownership shall be transferred on FCA basis.
- c. The date of airway bill for foreign bidder and date of supply of item at MDL for Indian bidder shall be considered for the purpose of the levy of Liquidated Damages. The risk & ownership shall be transferred on FCA basis.

14. Consignee:

For Indian Bidder: The Supplier/Vendor shall arrange dispatch of goods by appropriate transport mode as per the order and consign the same to: **Officer In-Charge, East Yard- Stores, Mazagon Dock Shipbuilders Ltd., Dock Yard Road, Mumbai – 400 010, INDIA.** The supplier shall categorically direct the transporter to deliver the ordered items without insisting for consignee copy of the Lorry Receipt.

For Foreign Bidder: The Supplier shall arrange to hand over the goods to air freight forwarder intimated by MDL and consign the same to; **Officer In Charge, East Yard – Stores, Mazagon Dock Shipbuilders Ltd, Mumbai-10,India.** An advance copy of invoices along with other relevant documents shall be forwarded to the purchaser sufficiently in advance to enable clearance of cargo to avoid demurrage.

15. Inspection:

Bidder to submit the Certificate of Conformity as per MDL format at **Enclosure-8** conforming that the items supplied are as per the specification and description mentioned in the order. Supplier to submit Catalogue/ operating and instruction manual along with the items. Receipt Inspection will be carried out by MDL QA-EY & SOT (MB).

16. Guarantee / Warranty:

The items/materials shall be guaranteed for a period of **36 months for Sr No 100 & 12 months for all other items** from the date of delivery to MDL in case of Indian vendor and/or items/materials shall have warrantee for a period of **36 months for Sr No 100 & 12 months for all other items** from the date of AWB in case of foreign vendor. The bidder shall warrant that the items supplied under the order, shall be free from all defects related to design, manufacturing or performance deficiencies and is consistent with established and generally accepted standards for such supplies, in full conformity with the specifications / drawings.

If within the above mentioned period, the items supplied in the opinion of MDL is found to be defective in workmanship and/or due to faulty materials, MDL shall have the right to advise you to rectify / replace in whole or in part, such defective portion at your expenses and to the entire satisfaction of MDL.

- 17. MDL reserves the right to reject or accept any or all bids, or to withdraw tender, and or award contract in full / part without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder(s).
- 18. Unless specified otherwise by the Purchaser, Communication & Language for Documentation will be in English at the last known address mentioned in the offer/order.
- 19. In case of supply of duplicate/spurious/substandard items by the firm, MDL will resort to prosecution of the firm by taking legal action with all the stringent measures against the firm for supplying such items which has lead to delay of the project of national importance and has endangered the national security. The firm will also be blacklisted in MDL & will be debarred from quoting in future MDL tenders and the same will be intimated to all other public sector undertakings and other Government organisations. This is in addition to other provisions/remedies and terms & conditions of the tender enquiry.

20. Order Acceptance:

Successful bidder shall acknowledge the receipt and communicate in writing their unconditional acceptance of order within next working day from the date of placement of the order. If nothing to the contrary is received within next working day from the date of placement of order, it shall be understood that the order has been accepted.

21. Cancellation of Order:

In case of breach / non-compliance of any of the agreed terms & conditions of order / contract, MDL reserves the right to recover consequential damages from the Supplier / contractor on account of such premature termination of contract.

In case of delay beyond agreed period for liquidated damages or 05 weeks from contractual delivery period whichever is earlier, MDL reserves the right to cancel the order and procure the order items / services from any available source at MDL's option & discretion and entirely at your risk and cost. Extra expenditure incurred by MDL in doing will be recoverable from Bidder/Supplier/Contractor.

22. End User Certificate:

Bidder should clearly mention in their offer whether End User Certificate is required by them. In case it is required then the bidder should submit the format of End User Certificate along with the offer (**Enclosure-11**)

23. Security Deposit:

If the negotiated delivery period of the items is more than 25 days from the date of Purchase Order and the total order value is more than Rs 10 lakhs (or equivalent foreign currency) then Security Deposit (SD) clause is applicable as follows:

Bidder shall submit Security Deposit (contract performance BG) for an amount of 5%(Five per cent) of the Contract/Order value (excluding taxes, duties, freight service component) in the form of DD/ Pay Order / Bank Guarantee in favor of Mazagon Dock Shipbuilders Limited as per MDL standard format from a Nationalized / Scheduled Bank or bank of International repute excluding Co-operative banks within 25 days from the date of transmission of order and valid till contractual delivery of all the items. Bank Guarantee should be valid till contractual delivery date plus one month for claim period and one month before expiry, it shall be extendable until delivery of last ordered item. Security Deposit will be returned only after successful execution of the order. Refund of security deposit whenever considered admissible by the Purchaser, shall be without interest only. MDL Standard format for Security Deposit is enclosed at **Enclosure-14**.

In case of non submission or late submission of Security Deposit:

a) MDL may at their discretion cancel the order and invoke risk purchase clause.

b) If the MDL does not cancel the order then interest will be recovered on the Security deposit amount for the late submission of Security deposit at the rate of interest i.e. SBAR plus 2% in case of Indigenous bidders & LIBOR / EURIBOR plus 2% in case of foreign bidders declared by Indian Nationalized Bank, State Bank of India for that quarter.

24. Undertaking of Authenticity:

Bidder to attach duly signed & stamped copy of **Enclosure-17** for Undertaking of Authenticity for Desktops and Server Supplies in Part-I, Technical Bid as a token of their acceptance for the Undertaking to be submitted by successful bidder

We look forward to receive your most competitive and reasonable offer against this tender. All bidders are requested to forward their bid along with the ENCLOSURES required positively.

Yours faithfully,
For **MAZAGON DOCK SHIPBUILDERS LTD**
Shikha Pardhi
Senior Engineer
(Commercial-EY)
Tel No.: +91-22-23762615

Enclosures:	
Enclosure – 1	Rate sheet format
Enclosure – 2	Ranking of Bids / Loading Criteria
Enclosure - 3	Tender enquiry terms Acceptance Format
Enclosure - 4	STACS Acceptance Format
Enclosure – 4 (a)	Standard Terms and Conditions (STACs)
Enclosure - 5	General Terms & Conditions acceptance format (GT& C)
Enclosure – 5 (a)	General Terms & Conditions (GT & Cs)
Enclosure - 6	Deviation Performa
Enclosure – 7	Format of Warranty Certificate
Enclosure – 8	Format of Certificate of Conformity
Enclosure – 9	NEFT/RTGS Format
Enclosure – 10	List of Documents and Certificates that will be provided along with item
Enclosure – 11	End User Certificate Format to be provided by Bidder, if required
Enclosure – 12	Shelf Life details
Enclosure – 13	Calibration Certificate Format to be provided by Bidder
Enclosure – 14	Security Deposit
Enclosure – 15	Conformity matrix
Enclosure – 16	Shipping Instructions
Enclosure – 17	Format for Undertaking to be given by bidder

RATE SHEET PRESCRIBED FORMAT

PART-II PRICE BID PRESCRIBED FORMAT-RATE SHEET										
Sr No (1)	Description of Item & Specification (2)	Unit (3)	Qty (4)	Yard No	Indian Bidder Currency: INR		Foreign Bidder Currency:			
					Unit Rate- Door Delivery	Total Value - Door Delivery	FCA Port of Dispatch Unit rate (7)	FCA Port of Dispatch Total value (8)	CIP – Mumbai Airport Unit Rate (9) (for information only)	CIP – Mumbai Airport Total Value (10) (for information only)
100	Material Number:-350000000000052925 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Panasonic Tough book CF-54 Intel @ Core™ i7 6300U vPro™ Processor. RAM- 8GB & HDD- 500GB. Genuine Windows @10 Professional 64 bit. 14" Non-Touch Display With 1366x768 pixels (HD). MIL-STD-810G Certified. Non- Backlit Standard Keyboard. USB 3.0*3. HDMI Port*1. LAN Port*1. SERIAL Port*1. VGA Port*1. Wi-Fi. Bluetooth.Weight: Approx. 1.99 Kg. With Battery Backup Approx. 4-5 Hours* With 3 Cell Battery (Battery Backup * (Mobile Mark™ 2007). Warranty: 3 years	NOS	2	11876						
200	Material Number:-350000000000052727 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Dressing line Specification: "Line having facility to hook up multiple flags with Inglefield clips and run on SWR by PP rope, SS rings and Halyards. Material: SS SWR 10mm, Rope PP 10mm, Brass Inglefield clips, Halyard in metal"	NOS	1	11876						
300	Material Number:-350000000000052729 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE,	NOS	1	11876						

	Propack Code:MU31-A,Cat:C Material Details:- Globe/ star identifier Specification: REPLOGLE CODE-WG 120									
400	Material Number:-350000000000052728 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Marine Distance Stuart's distance meter Specification: H. Hughes & Son London, Code- 02H	SET	2	11876						
500	Material Number:-350000000000052730 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Sextant with wooden case Specification: Weems and Plath/ c Plath Tamaya spica code SKU MS733	NOS	1	11876						
600	Material Number:-350000000000052959 Material group:- MPCMU31A - FIRST OUTFIT ALLOWANCE, Propack Code:MU31-A,Cat:C Material Details:- Aneriod barometer Fischer Range 600-1200m bar, Model no Fischer 103PM	NOS	1	11876						
Total (Rs.)										
Total Value in Words:										

For Foreign Bidders: Duties & taxes as applicable in India for Import of the material shall be borne by MDL. However taxes & duties prevailing in the country of foreign Manufacturer / Supplier are to be borne by the foreign bidder. The bidder hereby confirms to have quoted the unit rates and total item wise values in the columns of above format for ~~FOB~~ / FCA Port of dispatch basis and values on CIP & CIF, Mumbai Airport Basis (for information only) respectively inclusive of all freight, insurance, custom & port clearance / handling and any other such charges in supplier's country but only excluding custom duty in India.

For Indian Bidders: The bidder hereby confirms to have quoted the unit rates and total item wise values only in the columns for delivery in MDL Mumbai East Yard stores excluding GST and taxes. Rate of GST and taxes applicable shall be indicated separately in terms of percentage of quoted basic price.

Taxes & Duties		
Tax head	Rate applicable	Percentage of total Amount on which the tax is applicable
GST		
Any other Taxes/Duties (Bidder to specify)		

Note: For Indian Bidder's

a) The Prices indicated in the Price Bid shall be exclusive of Taxes. Rate of all the taxes applicable are separately indicated against each head as above.

Name:

Designation:

Date:

Bidders Company Seal

RANKING OF BIDS / LOADING CRITERIA

Items are separable & L1 bidder will be decided item wise after loading for deviations mentioned as per format of loading criteria where ever applicable.

Deviations sought by the bidder in respect of tender terms such as Delivery, Payment terms etc shall be loaded on the bidder(s) quoted prices during price evaluation by MDL. An illustration of the loading criteria and Ranking of Bids that will be adopted is at Enclosure- 2. Among the equal bids, bidders with ISO 9000 series accreditation will receive priority over non-ISO bidders.

Additional loading of prices (A) Towards charges incurred in L/C opening by MDL and (B) Interest for period of 20 days @ base rate of SBI+2% on payment amount will be considered while evaluating foreign bidders for ranking purpose in case Bidder is quoting payment through L/C instead of payment through T/T within 15-20 days of receipt & acceptance of material. An illustration of the loading criteria and Ranking of Bids that will be adopted is at Enclosure- 2.

Loading criteria that will be adopted are detailed below:

- i) It is desirable that the bidder accepts the payment terms indicated by the company in the Tender document. Varied payment terms quoted by Indian bidders as compared to the terms stated in the Tender document shall be normalized by adopting the Prime Lending Rate of SBI plus 2% in case of Indian bidders & LIBOR / EURIBOR rates plus 2% or 6% whichever is higher in case of foreign bidders thereon on the amount (s) at variation and/or for the period (no. of days) at variation.
- ii) If the requirement of advance payment is absolutely unavoidable for bidders, then it will be allowed against a bank guarantee of 110% of advance amount with sufficient validity period. The quantum of advance will not be more than 15% of order value. Interest will be applicable at the PLR plus 2% in case of Indian bidders and LIBOR/EURIBOR rate plus 2% or 6% whichever is higher in case of foreign bidders. Applicable PLR/LIBOR/EURIBOR rates will be indicated separately at that time. The offer of bidder will be loaded at this rate for the period of recovery, which will be decided after bid opening. If the bidder seeks advance payment at the lower rate than the rate specified above then only differential amount of interest shall be loaded on the quoted price.
- iii) Variation regarding the quantum of Security Deposit shall be normalized by loading the quoted price with the quantum of variation.
- iv) In respect of the requirement for furnishing Warranty Bank Guarantee, the variation shall be normalized by loading the quoted price by an amount equivalent to 10% of quoted price minus the quantum, if any, for which portion of guarantee is agreed to by the bidder.
- v) For additional delivery period sought by bidder over the stipulated date of delivery/completion of tender, 1% per completed week may be loaded to the quoted price.
- vi) Deviation sought in respect of rate per week and/or maximum ceiling in respect of Liquidated Damages shall be loaded on the quoted price. For e.g., the maximum ceiling towards L.D. stipulated in tender is 5% and bidder seeks to limit it to say 3.5%, then price quoted will be loaded by 1.5%. If rate of L.D. per week in tender is 1 % per week or part thereof and bidder seeks it as, say, 0.80% per week or part thereof, the maximum ceiling on L.D. as per tender will be equated to weeks (5 weeks in this case) and rate proposed by bidder, i.e. 0.8 % will be multiplied by the so equated maximum period (which works to 4%) and the quoted price will be loaded accordingly by 1%. Delivery, being the essence of the contract, it is desirable for the bidders to adhere to the stipulated clause.
- vii) Deviation in respect of the period of Warranty/Guarantee shall be loaded to the quoted price at the rate 0.25% per month or part thereof. This does not arise if the bidder quoted additional price for the differential period.
- viii) Prices quoted by foreign bidders will be loaded by 1% on CIF prices for inland transportation & port handling charges.
- ix) Additional loading of prices (A) Towards charges incurred in L/C opening by MDL and (B) Interest for period of 20 days @ base rate of SBI+2% on payment amount will be considered while evaluating foreign bidders for ranking purpose in case Bidder is quoting payment through L/C instead of payment through T/T within 15-20 days of receipt & acceptance of material.

Criteria for Normalizing the Price Bid for Ranking:

For Procurement for Defense Projects: In pursuance of MOD ID No. 3(1)/2002/D(SII) dated

4.10.2006 the evaluation of Bids to determine L-1 Supplier shall be done as under:

- i. In case of Foreign Supplier, the total of basic cost (CIP/CIF) and customs clearance/ port handling / transportation charges to the yard will be the basis for the purpose of comparison of various tenders. Taxes, duties and levies in India will be excluded for ranking the tenders.
- ii. In case of Indian suppliers, the total of basic cost and transportation charges to yard, if any, will be the basis for the purpose of comparison of various tenders. Taxes, duties and levies may be excluded for ranking the tenders.
- iii. Currency conversion factors as applicable on the day of opening price bid will be taken to bring the bidders on equitable basis. For this purpose, bill selling rate of exchange will be considered.
- iv. The method of excluding the taxes, duties and levies payable as at (ii) above is for the purpose of ranking of price bids. As taxes, duties and levies are excluded for the purpose of ranking of bids to determine L-1 bidder, in accordance with guidelines issued by MOD, there may arise a situation where overall cost (inclusive of taxes, duties & levies) of supply by the adjudged L-1 bidder may be higher compared with any other bid(s) depending on the tax structure. Therefore, it would be required that the adjudged L1 bidder has to reduce the price to make it competitive both before including taxes, duties & levies and after including taxes, duties & levies. If the adjudged L1 bidder does not agree to reduce the price to make it competitive after including the taxes, duties & levies, then the next ranked bidder(s) will be afforded the opportunity so that the procurement is competitive.

LOADING FACTORS FOR RANKING OF BIDS
(ILLUSTRATIVFORMAT)

A.

Sr.No.	Description	Foreign Supplier 100% import content	Indigenous Supplier with part import content	Indigenous Supplier without import content
1.	Basic price Quoted	a) FOB b) CIF	a) Ex Works b) Delivered to MDL stores	a) Ex Works b) Delivered to MDL Stores
2.	Add: insurance charges	Incase of 1(a)	In case of 1(a)	In case of 1(a)
3.	Add Sea/Air Freight charges / Inland Road Transport	Incase of 1(a)	In case of 1(a)	In case of 1(a)
4.	Customs Clearance / Port Handling / Transportation to Yard/ Inland Insurance / LC Opening Charges + 20 Days Interest on payment amount	In either case i.e. FOB or CIF Price	NIL	NIL
5.	Cost (ex-MDL) excluding taxes & duties without loading towards any deviations	Sr.Nos. (1+2+3+4) if FOB price quoted OR CIF price + Sr.No.4	Sr.Nos. (1+2+3)	Sr.Nos. (1+2+3)

B. Loading due to variations in Financial Term.

6	Variation in payment Terms			
7	Income Tax & Service Tax on Technical Services / Service engineers liability to MDL.			
8	Production Norms such as Scrap %, output-input ratio			
9	Base date for price variation clause			

10	Cost (ex-MDL) excluding taxes & duties after loading for variations in financial term.	Sr.Nos. 5 + 6 + 7 + 8 + 9		
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C. Loading on Account of deviations in following commercial terms.

11	Security Deposit / Contract performance guarantee			
12	Equipment Performance guarantee			
13	Additional delivery period over stipulated period as per sought			
14	Additional time sought for supplying binding data.			
15	Liquidated damages per week rate / maximum ceiling			
16	Warranty / Guarantee			
17	Cost (ex-MDL) excluding taxes & duties after loading for variations on account of financial and commercial terms.	Sr. Nos. 10 + 11 + 12 + 13 + 14 + 15 + 16		

D. Landed Cost:

18	Taxes & Duties			
19	Landed Cost	Sr. Nos. 17 + 18		

Note:

1. Evaluated Bid Value for the purpose of ranking and determination of L-1 Bid shall be the value arrived at Sr.No.17 of the table above.
2. While the statutory levies are excluded while carrying out evaluation of Bids to determine L1 Supplier pursuant to MOD ID No. 3(1)/2002/D(S II) dated 4.10.2006, it is clarified that the taxes & duties as applicable and not covered by exemption certificates, notifications from the Govt. of India are payable. The dealing Purchase Officer/PNC shall, however, endeavour that the price negotiated with the L1 bidder is competitive on landed cost basis also i.e. 19.
3. Bidders are required to quote the amounts of Taxes and Duties as applicable separately, duly indicating the base amount and the applicable rate, under each of the heads.
4. Wherever exemption certificates can be issued by MDL., no separate liability for payment of taxes & duties will devolve upon MDL and no duty will be reimbursed
5. Supplier / contractor will not be entitled to any increase in rate of taxes occurring during the period of extended delivery completion schedule if there is delay in supplies / completion attributed to him. However if there is a decrease in taxes, the same must be passed on to MDL.
6. Wherever all inclusive prices are quoted by the Tenderer (s) and accepted without bifurcation of tax elements, no escalation shall be considered in respect of any variations in statutory levies arising subsequently since the base figures do not exist in the order/ contract.

It is clarified that Bank charges to be incurred for opening, amending LCs, Demand Drafts are excluded while carrying out evaluation of Bids to determine L1 Supplier

TEF ACCEPTANCE FORMAT

To,
General Manager (C-EY)
MAZAGON DOCK SHIPBUILDERS LIMITED
COMMERCIAL DEPARTMENT-EAST YARD.

TEF CLAUSE No.	BIDDER'S REMARK	TEF CLAUSE No.	BIDDER'S REMARK	TEF CLAUSE No.	BIDDER'S REMARK
1.		2.		3.	
4.		5.		6.	
7.		8.		9.	
10.		11.		12.	
13.		14.		15.	
16.		17.		18.	
19.		20.		21.	
22.		23.		24.	

COMPANY'S NAME & ADDRESS:

SIGNATURE:
 DATE:
 NAME:
 DESIGNATION:
 BIDDER'S COMPANY SEAL:

Note:**NA – Not Applicable**

- Bidder confirms to have carefully read the Terms & Conditions enclosed only with this Tender Enquiry Form (TEF) prior to filling up this acceptance format.
- Bidder confirms that this format has been **properly filled, signed and returned** along with our technical offer (Part-I) for considering the Bid.
- Bidder confirms to have indicated **“ACC” for Accepted, “DEV” for Deviation** taken for each clause number in the above table.
- In case of any deviations taken the bidder confirms to have attached **Separate Sheet** indicating all relevant details such as Number & Title / brief description of the Clause, **Reasons for Deviation and suggested alternative(s)**.
- Clause numbers shown in the above format also includes the sub-clauses under these clauses. For example Clause no. 8 means – Clause nos. 4(AA) - i), to viii), & BB), CC).

Enclosure-04

ACCEPTANCE FORM FOR STANDARD TERMS AND CONDITIONS (STACS)

To,
General Manager (C-EY)
MAZAGON DOCK SHIPBUILDERS LIMITED
COMMERCIAL DEPARTMENT-EAST YARD.

STACS CLAUSE No.	BIDDER'S REMARK (Acc/Dev)	STACS CLAUSE No.	BIDDER'S REMARK (Acc/Dev)	STACS CLAUSE No.	BIDDER'S REMARK (Acc/Dev)
101		102		103	
120		200		210	
220		230		240	NA
250		260		270	
280		290		300	
310		320		330	
340		350		360	

COMPANY'S NAME & ADDRESS:

SIGNATURE:
DATE:
NAME:
DESIGNATION:
BIDDER'S COMPANY SEAL:

Note:**NA – Not Applicable**

- Bidder(s) confirms to have carefully read the Standard Terms & Conditions (STACS) included in the tender prior to filling up this acceptance format.
- Bidder(s) confirms to have indicated "ACC" for Accepted, "DEV" for Deviation Taken for each clause number in the above table.
- In case of any deviations taken the bidder confirms to have attached **Separate Sheet** indicating all relevant details such as Number & description of the Clause, **Reasons for Deviation and suggested alternative(s)**.
- STACS clause numbers shown in the above format also includes the sub-clauses under these clauses. For example 220 means – clause nos. 220, 221, 222.

STANDARD TERMS AND CONDITIONS (STACs)

- 101.** The word '**Purchaser**' refers to **MAZAGON DOCK LIMITED, (MDL)**, a Company registered under the Indian Companies Act, 1913 and it includes its successors or assignees.
- 102.** The word '**Bidder/Supplier/Contractor**' means the person / firm / Company who undertakes to manufacture and/or supply and/or undertake work of any nature assigned by the Purchaser from time to time and includes its successors or assignees.
- 103.** The word '**Owner**' means the person or authority with whom Mazagon Dock Limited (Purchaser) has contracted to carry out work in relation to which orders are placed by the Purchaser on the **Bidder/Supplier/Contractor** under this contract for supply or manufacture of certain items and would include Department of Defence Production, Ministry of Defence, Government of India, the Indian Navy, the Coast Guard and any other specified authority.

120. GENERAL

- 121.** UNLESS OTHERWISE INDICATED SPECIFICALLY BY THE BIDDER / CONTRACTOR IN HIS BID, IT SHALL BE CONSTRUED AS HIS ACCEPTANCE OF ALL THE CONDITIONS MENTIONED IN THIS STACS.

200. COMMUNICATION & LANGUAGE FOR DOCUMENTATION

- 201.** Any letter, facsimile message, e-mail intimation or notice sent to the Bidder/Supplier/ Contractor at the last known address mentioned in the offer / order shall be deemed to be valid communication for the purpose of the order/contract. Unless stated otherwise by the purchaser, Language for communication & all documentation shall be same, which the Purchaser has used, in the tender enquiry.

210. PURCHASER'S PROPERTY.

- 211.** All property (such as materials, drawings, documents etc) issued by the Purchaser or any other individual or firm on behalf of the Purchaser in connection with the contract shall remain confidential, being the property of the Purchaser and the Bidder/Supplier/Contractor shall undertake to return all such property so issued and will be responsible for any or all loss thereof and damage thereto resulting from whatever causes and shall reimburse the Purchaser the full amount of loss and damage.
- 212.** On completion of work in any compartment / location of the purchaser's premises, the Bidder/Supplier/Contractor must ensure that the place is left in a reasonably clean state and all scrap is transferred to nearby scrap-bins.

220. RISK PURCHASE

- 221.** If the equipment / article / service or any portion thereof be not delivered / performed by the scheduled delivery date / period, any stoppage or discontinuation of ordered supply / awarded contract without written consent by Purchaser or not meeting the required quality standards the Purchaser shall be at liberty, without prejudice to the right of the Purchaser to recover Liquidated Damages / penalty as provided for in these conditions or to any other remedy for breach of contract, to terminate the contract either wholly or to the extent of such default. Amounts advanced or part thereof corresponding to the undelivered supply shall be recoverable from the Contractor / Bidder at the prevailing bank rate of interest.
- 222.** The Purchaser shall also be at liberty to purchase, manufacture or supply from stock as it deems fit, other articles of the same or similar description to make good such default and/or in the event of the contract being terminated, the balance of the articles of the remaining to be delivered there under. Any excess over the purchase price, cost of manufacture or value of any articles supplied from the

stock, as the case may be, over the contract price shall be recoverable from the Bidder / Supplier / Contractor.

230. RECOVERY-ADJUSTMENT PROVISIONS:

231. Payment made under one order shall not be assigned or adjusted to any other order except to the extent agreed upon in writing by the Purchaser. During the currency of the contract, if any sum of money is payable by the Bidder / Supplier / Contractor the same shall be deducted from any sum then due or thereafter may become due to the Bidder / Supplier / Contractor under the contract or any other contract with the Purchaser.

240. ADDITIONAL BANK GUARANTEE

~~**241.** In case after opening of price bid of technically cleared firms, it is noted that L-1 firm has quoted very low rates and indicates to withdraw from the tender then EMD shall be forfeited and firm may be given tender holiday including intimation to other PSUs. If the rates quoted are less than MDL estimates by 40% or so and if the difference in rate between L1 and L2 is 30% or more then the firm will have to give additional BG of 20% of the PO value as additional security. Bank charges for this additional BG shall be borne by MDL and reimbursed against proof of payment.~~

250. INDEMNIFICATION

251. The Bidder / Supplier / Contractor, his employees, licencees, agents or Sub-Supplier / Subcontractor, while on site of the Purchaser for the purpose of this contract, indemnifies the Purchaser against direct damage and/or injury to the property and/or the person of the Purchaser or that of Purchaser's employees, agents, Sub-Contractors / Suppliers occurring and to the extent caused by the negligence of the Bidder / Supplier / Contractor, his employees, licensees, agents or Sub-contractor by making good such damages to the property, or compensating personal injury and the total liability for such damages or injury shall be as mutually discussed and agreed to.

260. TRANSFER OF SUPPLIERS / CONTRACTOR'S RIGHTS:

261. The Bidder / Supplier / Contractor shall not either wholly or partly sell, transfer, assign or otherwise dispose of the rights, liabilities and obligations under the contract between him and the Purchaser without prior consent of the Purchaser in writing.

270. SUBCONTRACT & RIGHT OF PURCHASER

271. The Bidder / Supplier / Contractor under no circumstances undertake or subcontract any work / contract from or to any other Sub-contractor without prior written approval of the Competent Authority of Purchaser. In the event it is found that such practice has been indulged in, the contract is liable to be terminated without notice and the Bidder / Supplier / Contractor is debarred all from future tender enquiries / work orders. However in no circumstances a contractor is permitted to subcontract any part of the contract to the bidders who had quoted for the concerned tender.

280. PATENT RIGHTS.

281. The Bidder / Supplier / Contractor shall hold harmless and keep the Purchaser indemnified against all claims arising as a result of infringement of any patent / copy rights on account of manufacture, sale or use of articles covered by the order.

290. AGENTS/AGENCY COMMISSION:

291. The seller confirms and declares to the buyer that the seller is the original manufacturer or authorized distributor/stockiest of original manufacturer of the stores referred to in this contract and has not engaged any individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommended to the Buyer or any of its functionaries, whether officially or unofficially , to the award of the Contract / Purchase order to the Seller; nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation.

The Seller agrees that if it is established at any time to the satisfaction of the Buyer that the present declaration is in any way incorrect or if at a later stage it is discovered by the Buyer that the Seller has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this Contract / Purchase order, the Seller will be liable to refund that amount to the Buyer.

The seller will also be debarred from participation in any RFQ/Tender for new projects/program with Buyer for a minimum period of five years.

The buyer will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Seller who shall in such event be liable to refund all payments made by the buyer in terms of the Contract along with interest at the rate of 2% per annum or 6% whichever is higher above LIBOR (London Inter Bank Offer Rate) (for foreign vendors) and base rate of SBI plus 2% (for Indian Vendors).

The Buyer will also have the right to recover any such amount from any contracts concluded earlier with Buyer.

300. USE OF UNDUE INFLUENCE / CORRUPT PRACTICES:

301. The Bidder / Supplier / Contractor undertakes that he has not given, offered or promised to give, directly or indirectly any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Purchaser or otherwise in procuring the contract or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the Contract with the Purchaser for showing or forbearing to show favour or disfavour to any person in relation to the Contract or any other Contract with the Purchaser.

Any breach of the aforesaid undertaking by the Bidder / Supplier / Contractor or any one employed by him or acting on his behalf (whether with or without the knowledge of the Bidder / Supplier / Contractor) or the commission of any offence by the Bidder / Supplier / Contractor or any one employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1980 or the Prevention of Corruption Act, 1947 or any other Act enacted for the prevention of corruption shall entitle the Purchaser to cancel the contract and all or any other contracts with the Bidder / Contractor / Supplier and recover from the Bidder / Supplier / Contractor the amount of any loss arising from such cancellation. Decision of the Purchaser or his nominee to the effect that a breach of the undertaking has been committed shall be final and binding on the Bidder / Supplier / Contractor.

302. The Bidder / Supplier / Contractor shall not offer or agree to give any person in the employment of Purchaser any gift or consideration of any kind as "Inducement" or "reward" for doing or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the contract/s. Any breach of the aforesaid condition by the Bidder / Supplier / Contractor or any one employed by them or acting on their behalf (whether with or without the knowledge of the Bidder / Supplier / Contractor) or the commission of any offence by the Bidder / Supplier / Contractor or by any one employed by them or acting on their behalf which shall be punishable under the Indian Penal Code 1980 and/or the Prevention of Corruption by Public Servants, shall entitle Purchaser to cancel the contract/s and all or any other contracts and then to recover from the Bidder / Supplier / Contractor the amounts of any loss arising from such contracts' cancellation, including but not limited to imposition of penal damages, forfeiture of Security Deposit, encashment of the Bank Guarantee and refund of the amounts paid by the Purchaser.

303. In case, it is found to the satisfaction of the Purchaser that the Bidder / Supplier / Contractor has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents / Agency Commission and use of undue Influence, the Bidder / Supplier / Contractor, on a specific request of the Purchaser shall provide necessary information / inspection of the relevant financial document / information.

310. IMMUNITY OF GOVERNMENT OF INDIA CLAUSE

311. It is expressly understood and agreed by and between M/s. (Bidder / Supplier / Contractor) and Mazagon Dock Limited, Dockyard Road, Mumbai - 400 010 (MDL) is entering into this Agreement solely on its own behalf and not on the behalf of any person or entity. In particular, it is expressly understood and agreed that the Government of India is not a party to this Agreement and has no liabilities, obligations or rights hereunder. It is expressly understood and agreed that MDL is an

independent legal entity with power and authority to enter into contracts solely in its own behalf under the applicable of Laws of India and general principles of Contract Law. The (Bidder / Supplier / Contractor) expressly agrees, acknowledges and understands that MDL is not an agent, representative or delegate of the Government of India. It is further understood and agreed that the Government of India is not and shall not be liable for any acts, omissions and commissions, breaches or other wrongs arising out of the contract. Accordingly, (Bidder / Supplier / Contractor) hereby expressly waives, releases and foregoes any and all actions or claims, including cross claims, impleader claims or counter claims against the Government of India arising out of this contract and covenants not to sue Government of India in any manner, claim, cause of action or thing whatsoever arising of or under this Agreement.

320. EXPORT LICENCE

321. The export licenses that may be required for delivery of the various items/equipment to MDL shall be arranged by the Bidder / Supplier / Contractor from the concerned authorities in their country without any time & cost implications on the Purchaser.

330. BANNED OR DE-LISTED CONTRACTORS / SUPPLIERS.

331. The Bidder / Supplier / Contractor declares that they being Proprietors / Directors / Partners have not been any time individually or collectively blacklisted or banned or delisted by any Government or quasi Government agencies or PSUs. If a bidder's entities as stated above have been blacklisted or banned or de-listed by any Government or quasi Government agencies or PSUs, this fact must be clearly stated and it may not necessarily be a cause for disqualifying him.

340. DUTY OF PERSONNEL OF SUPPLIER/SUPPLIER

341. MDL being a Defence Public Sector Undertaking, Bidder / Supplier / Contractor undertakes that their personnel deployed in connection with the entrusted work will not indulge in any activities other than the duties assigned to them.

350. DISPUTE RESOLUTION MECHANISM AND ARBITRATION

351. DISPUTE RESOLUTION MECHANISM (DRM)

- i) Any dispute/differences between the parties arising out of and in connection with the contract shall be settled amicably by mutual negotiations.
- ii) In case of non-settlement by (i) above, if at any time, before, during or after the contract period any unsettled claim, dispute or difference arose between the parties, upon or in relation to or in connection with or in any way touching or concerning this tender/agreement/order/contract, the same shall be referred to the concerned Functional Director.
The Functional Director shall then nominate an Executive of the rank of General Manager whom he thinks fit and competent or a Committee of Executives who/which shall then scrutinise the claims/disputes that have been referred to the concerned functional Director and make efforts for amicable settlements by mutual discussions/negotiations.
- iii) In case no amicable settlement is arrived by (ii) above within a period of three months, then the contractor shall approach Public Grievance Cell and address the disputes as per the provisions made under the relevant clause of the contract.
- iv) In case the issues/disputes do not get settled within a period of six months from the date of submission of the dispute to the Grievance Cell, then the contractor may invoke Arbitration Clause of the contract.

352. ARBITRATION.

Unresolved disputes/differences, if any, shall then be settled by arbitration. The Arbitration proceedings shall be conducted at Mumbai, India, in English Language, under the Arbitration & Conciliation Act, 1996.

MDL prefers to have arbitration through Institutes such as Indian Council of Arbitration(ICA)/ICA-DR, with the mutual consent of the parties.

353. In case of unresolved difference/dispute between the Purchaser and Supplier, being Central Public Sector Enterprises/Central Govt. departments, the disputes shall be resolved firstly through mutual discussion or through the empowered agencies of the Govt. or through arbitration by

reference by either party to the department of Public Enterprises, as per extant guidelines. If disputes/differences remain unresolved/unexecuted, the same shall be referred first to the Cabinet Secretariat and then, if necessary to the PMO.

354. Any changes to arbitration clause must be vetted by HOD (Legal) before incorporation in contract/PO.

360. JURISDICTION OF COURTS

361. All contracts shall be deemed to have been wholly made in Mumbai and all claims there under are payable in Mumbai City and it is the distinct condition of the order that no suit or action for the purpose of enforcing any claim in respect of the order shall be instituted in any Court other than that situated in Mumbai City, Maharashtra State, India i.e. courts in Mumbai shall alone have jurisdiction to decide upon any dispute arising out of or in respect of the contract.

ACCEPTANCE FORM FOR GENERAL TERMS AND CONDITIONS (GT&Cs)

To,
General Manager (C-EY)
MAZAGON DOCK SHIPBUILDERS LIMITED
COMMERCIAL DEPARTMENT-EAST YARD.

GT&C CLAUSE No.	BIDDER'S REMARK (Acc/Dev)	GT&C CLAUSE No.	BIDDER'S REMARK (Acc/Dev)	GT&C CLAUSE No.	BIDDER'S REMARK (Acc/Dev)
A10	Blank	A20		A30	NA
A40		A50	NA	A60	
A70		A80		A90	
A100		A110	NA	A120	
A130		A140		A150	
A160		A170		A180	NA
A190		A200	NA	A210	NA
A220	NA	A230			

COMPANY'S NAME & ADDRESS:

SIGNATURE:
 DATE:
 NAME:
 DESIGNATION:
 BIDDER'S COMPANY SEAL:

Note:**NA – Not Applicable**

1. Clause Bidder confirms to have carefully read the General Terms & Conditions (GT&C) of the Tender Enquiry prior to filling up this acceptance format..
2. Bidder confirms to have indicated "ACC" for Accepted, "DEV" for Deviation Taken for each clause number in the above table.
3. In case of any deviations taken, **Bidder confirms to have attached Separate Sheet** indicating all relevant details such as Number & description of the Clause, Reasons for the Deviation and suggested Alternative(s).
4. Clause numbers shown in the above format also includes the sub-clauses under these clauses. For example no. A10 means – Clause nos. A11, A12, A13.

GENERAL TERMS AND CONDITIONS (GT&C)

A10. BLANK

A20. SECURITY DEPOSIT

A21. The successful bidder shall submit a Security Deposit @ 5 % of the contract / order value (excluding taxes, duties, freight, service component) of the Order in the form of NEFT / Demand Draft / Bank Guarantee in the prescribed format in favour of Purchaser within 25 days from date of Contract. The Security Deposit will be returned only after the successful execution of the order / contract. Refund of Security Deposit whenever considered admissible by the Purchaser, shall be without interest only.

A30. FORFEITURE OF EMD / BID BOND

~~**A31.** In cases of withdrawal of bid during validity period or during any extension granted thereof, non-acceptance of agreed conditions of Technical and or Commercial and or Price Negotiations, non-submission of the security deposit and / or non-acceptance of the order the EMD or bid security will be forfeited or encashed as the case may be.~~

A40. FORFEITURE OF SECURITY DEPOSIT

A41. Non-performance of agreed terms and or default/breach by Bidder/Supplier/Contractor will result in forfeiture of security deposit with application of risk purchase provisions as felt appropriate by the Purchaser.

A50. FORFEITURE OF PERFORMANCE GUARANTEE

A51. In the event of Bidder/Supplier/Contractor failure to attend the Guarantee defects within a reasonable period of time, the Performance Bank Guarantee will be encashed by the Purchaser. The Purchaser's decision shall be final and binding on Bidder/Supplier/Contractor in this regard.

A60. SUPPLIES

A61. The equipment / products / items / Services to be supplied shall be strictly in accordance with the Drawings / Specifications / Requirements indicated in the Tender Enquiry / Order with deviations, if any, as mutually accepted.

A70. PROGRESS REPORTING & MONITORING

A71. Where so stipulated in the order, the Bidder / Supplier / Contractor shall render such reports from time to time as regards the progress of the contract and in such a form as may be called for by the Purchaser.

A80. CANCELLATION OF ORDER

A81. The Purchaser reserves the right to cancel an order forthwith without any financial implications on either side, if on completion of 50% of the scheduled delivery/Completion period the progress of manufacture/Supply is not to the satisfaction of Purchaser and failure on the part of the Bidder/Supplier/Contractor to comply with the delivery schedule is inevitable. In such an event the Bidder/Supplier/Contractor shall repay all the advances together with interest at prevailing bank rates from the date of receipt of such advances till date of repayment. The title of any property delivered to Purchaser will be reverted to the Bidder/Supplier/Contractor at his cost.

A82. In case of breach / non-compliance of any of the agreed terms & conditions of order / contract, MDL reserves the right to recover consequential damages from the Supplier / contractor on account of such premature termination of contract.

A83. In case of delay beyond agreed period for liquidated damages or 10weeks from contractual delivery period whichever is earlier, MDL reserves the right to cancel the order and procure the order items / services from any available source at MDL's option & discretion and entirely at your risk and cost. Extra expenditure incurred by MDL in doing will be recoverable from Bidder/Supplier/Contractor.

A90. PRESERVATION AND MAINTENANCE

- A91.** Should any material require any preservation till its final installation/fitment, the detailed procedure (Long term & short term) for the same as also the time of interval after which the state of preservation needs to be reviewed is to be stated by the Bidder/Supplier/Contractor.
- A92.** Further the de-preservation prior to the material/equipment being commissioned and the maintenance procedure together with its periodicity is also to be indicated by the Bidder / Supplier / Contractor.
- A93.** The Bidder / Supplier / Contractor in their offer must confirm that indigenous oil; lubricants and preservatives, etc. can be used in the equipment. The bidder must also give assurance that the equipment performance will not be downgraded by use of indigenous equivalents

A100. FREIGHT AND INSURANCE

A101. For Indigenous Bidders

In cases where the offers are for 'Door Delivery to Purchaser,' transit freight & Insurance charges shall be borne by the Bidder / Supplier / Contractor. In other agreed cases of Ex-works / Ex-Transporter's warehouse or Railway godown offers, the Bidder / Supplier / Contractor on dispatch, shall give details of materials with dispatch particulars and their value in time to Purchaser's Insurance Company on the contact details as provided in the order. In such agreed cases, the freight & insurance charges will be paid by the purchaser directly to the parties concerned.

A102. For Foreign Bidders

For overseas supplies on CIF basis, Freight & Insurance up to port of destination (Sea/Air) shall be arranged by the Supplier/Contractor. The Bidder / Supplier / Contractor shall immediately on dispatch of the items, inform all relevant details of dispatch such as Order Number, Bill of Lading/AWB Number marked as Freight Paid, Insurance policy/document, number of packages, value of consignment, invoice number directly to Purchaser's insurance Company & Purchaser in time. In case of delivery term other than CIF/CIP, the freight & insurance charges will be paid by the purchaser directly to the parties concerned.

A110. TAXES & DUTIES / STATUTORY LEVIES.

- ~~**A111.** Taxes and duties applicable, if any, shall be regularized by MDL by issuing necessary exemption certificates in respect of procurement for Defence Projects. Bidder shall indicate separately the taxes and duties applicable in their offer. When the items qualify for exemption partly/fully but the supplier did not avail of the same, the amount of taxes and duties on such supplies shall be to supplier's account. In cases where exemption certificates are not issued for any reason, taxes shall be paid as indicated in the Purchase Order/Contract. Tax deduction at source will be effected wherever applicable (e.g. TDS under Income tax Act, TDS on Works Contract under MVAT Act etc.) from the bills of the Supplier as per statutes. Octroi duty exemption certificate issued by Customer's representative will be provided on Supplier's written intimation with relevant details regarding readiness of items for dispatch. Where payment of Octroi duty is agreed to and stipulated in the Purchase Order / Contract, the same will be reimbursed by Purchaser at actual after receipt of Supplier's bills along with 'Original Octroi paid money receipt' and copy of Form 'B'. Octroi receipts are to be drawn/issued in the name of 'Mazagon Dock Limited' only. Similarly where payment of Custom duty is agreed to and stipulated in the Purchase Order / Contract, the same will be paid by the Purchaser on receipt of supplier's bills along with Custom Certified Duty Paid Challan-Money Receipt in original or carbon copy as relevant. These Challans/ Receipts, Bill of Entry are to be drawn/ issued in the name of 'Mazagon Dock Limited' only. Where payment of VAT is agreed to and stipulated in the Purchase Order / Contract, the same will be paid by the Purchaser on the basis of Suppliers' TAX INVOICE wherein the VAT TIN Number and declaration in accordance with the provisions of Maharashtra Value Added Tax Act, 2002, is indicated in the Invoice and where payment of Central Sales Tax (CST) is agreed to, the Supplier will be paid CST on the basis of the Invoice indicating particulars of his CST Registration Number and such Invoice should also indicate the VAT TIN Number and CST Number of the Purchaser. Where Central Excise Duty is agreed to be paid by the Purchaser in the Purchase Order/Contract, the Suppliers will be paid Excise Duty claimed in the Invoice on the basis of Central Excise Invoice issued as per Rule 11 indicating the ECC/Excise Registration number to be enclosed along with Commercial Invoice/Tax Invoice. In the case of payment of Service Tax agreed to as per purchase order/contract, the same will be paid on the basis of Tax Invoice indicating the Service Tax Registration number and the category of service for which the contractor/Vendor is registered with the Service Tax Department. A copy of the Service Tax Registration certification will be~~

~~submitted by the contractor/Vendor as a onetime requirement in support of the Registration number indicated in the Invoices. Based on requirement, the Vendor/contractor may be called upon to produce evidence of validity of the Service Tax Registration at any point of time during the currency of the contract.~~

~~**A112. Stamp Duty (Applicable only for the Work Contracts):** It shall be incumbent on the successful tenderer to pay Stamp duty on the contract. As per the provision made in article 63, Schedule I, read with section 30, of the Maharashtra Stamp Act (Bombay Act LX of 1958), Stamp duty is payable by the successful tenderer for "works contract" that is to say, a contract for works and labour or services involving transfer of property in goods (whether as goods or in some other form) in its executions and includes a sub-contract, as under:~~

Contract Value	Stamp Duty
a. Where the amount or value said forth in work contract does not exceed Rs. 10 Lakhs.	Rs. 500.00
c. Where it exceeds rupees 10 Lakhs	Rs. 500.00 +1% of the amount above ten lakhs subject to maximum of Rs. 25 lakhs.

A120. DEMURRAGE

A121. Storage and Demurrage charges will be payable by the Bidder / Supplier / Contractor for all shipments that reach purchaser without proper despatch documentations, Lorry Receipts not accompanied by packing lists, invoices etc. The Supplier shall be responsible for fines due to errors or omissions in description, weight or measurements and for increased handling charges due to improper packing.

A130. INSPECTION, TESTING

A131. The ordered items will be inspected either by Classification Society / Nominated Agency and or by Inspection Executive nominated by Purchaser at stages defined in the tender / Purchase Order or as agreed to be defined subsequently in terms of the Purchase Order.

A132 The decision of the Inspecting Authority or their representatives, as the case may be, on any question of the intent, meaning and the scope of Specifications / Standards shall be final, conclusive and binding on the Bidder/ Supplier / Contractor.

A133. The Bidder / Supplier / Contractor shall accord all facilities to Purchaser's Inspectors / Nominated Agency to carry out Inspection / Testing during course of manufacture / final testing.

A140. RECEIPT INSPECTION BY MDL

A141. MDL shall carry out necessary inspection of the items on receipt, on the basis of an appropriate quality assurance system and inspection system requirements along with representative of the Owner. Any objection raised by MDL Quality Control Team against quality of materials or workmanship shall be satisfactorily corrected by the Contractor at his expense including replacement as may be required within shortest possible time within 30 days. Items damaged during transit shall also be rectified / replaced by the Contractor within shortest possible time, payment for which shall be made at mutually agreed rates.

A150. REJECTION OF MATERIALS

A151. Should the articles, or any portion thereof of the equipment be found defective / rejected, the Bidder / Supplier / Contractor shall collect the same from the Purchaser's Stores, all incidental charges being borne by him (inclusive of Custom duty, if payable), within 30 days from the date of intimation to the Bidder / Supplier / Contractor of such rejection. The Purchaser reserves the right to dispose off the rejected items at the end of a total period of 90 days in any manner to the best advantage to the Purchaser and recover storage charges and any consequential damages, from sale proceeds of such disposal.

A160. TECHNOLOGICAL DEVELOPMENTS / MODIFICATIONS

A161. The Bidder / Supplier / Contractor shall unconditionally and free of cost to the Purchaser transfer information on technological developments / innovations / modifications which the Bidder / Supplier / Contractor would evolve in future (within 3 years) in relation to the supplied equipment. To enable this, the Purchaser's address shall be added to the Bidder / Supplier / Contractor 's mailing list or database or any other document maintained for dissemination of product information and the Purchaser shall be informed of

the action taken in this regard. If such improvements / modifications are brought in by the Bidder / Supplier / Contractor's Design Department in the course of manufacture of equipment ordered by the Purchaser, the Bidder / Supplier / Contractor shall incorporate such improved versions in the equipment without any extra cost to the Purchaser under Purchaser's prior consent.

A162. If the Purchaser be desirous of getting incorporated all post supply modifications / improvements arising out of technological developments to the original equipment supplied by the Bidder / Supplier / Contractor, the Bidder / Supplier / Contractor, shall quote for and carry out all such modifications to the equipment.

A163. Where the whole or a portion of the equipment has been specifically developed by the Bidder / Supplier / Contractor for the Owner and the latter would through the Purchaser be bearing the entire or part of the development cost incurred by the Bidder / Supplier / Contractor, the design rights for the whole or portion thereof, of the equipment as appropriate, shall vest in the Owners.

A164. Prior approval of the Owner should be obtained before similar articles are sold / supplied to any other party other than the Owner. If such approval is given and sale is effected, the Bidder / Supplier / Contractor shall pay to the Owner royalty at the rate mutually agreed to.

A165. The Sub-contractor / Supplier / Supplier shall continue to support the equipment for a minimum period of 20 years from the date of supply by making available spare parts and assemblies of the equipment supplied. Should the Sub-contractor / Supplier / Supplier decides to discontinue the product, for any reason whatsoever, adequate notice shall be given to the Purchaser / Owner to enable procurement of the requisite lifetime spares.

A170 PURCHASER'S RIGHT TO ACCEPT ANY BID, PART OF BID AND TO REJECT ANY OR ALL BIDS

171. The Purchaser reserves the right to accept and or reject any or all tenders and or to withdraw the tender in toto and or award the contract / order in full or part to more than one Supplier / contractor without assigning any reason whatsoever and without thereby incurring any liability to the affected Bidder or Bidders or any obligations to inform the affected Bidder or Bidders of the grounds for MDL action.

A180. ~~BANK GUARANTEE / INSURANCE COVER FOR FREE ISSUE MATERIAL~~

A181. ~~The Bidder / Supplier / Contractor shall furnish Bank Guarantee / insurance Cover equivalent to the value of materials supplied by MDL free of cost valid up to the execution of the contract / delivery of material, inspected / accepted and receipt at MDL together with the material reconciliation statement whichever is later.~~

A190 BIDDER'S RESPONSE IN CASE OF NO PARTICIPATION

A191 The Sub-contractor / Supplier / Supplier shall inform the Purchaser in advance in case he is unable to participate in the tender for whatsoever reason. Failure to comply with this will be viewed seriously and consecutive three failures on the part of Sub-contractor / Supplier / Supplier to do so is liable for disqualification / debaring of the Sub-contractor / Supplier / Supplier from all future tender enquiries and or delisting from the list of 'Approved Registered Suppliers.

A200. ~~FACILITY PROVISION (Applicable only for Services)~~

A201. ~~The Purchaser would consider providing facilities like compressed air at one point, crange facility for handling heavy loads for lowering onto the ship and water intended for use by the Contractor / Bidder for execution of contract for working within the Purchaser's premises at no extra cost to the Contractor / Bidder. Industrial gases, electrical power, office space / RU store facility may be provided at one point only if possible and available and on chargeable basis if so desired by the Contractor / Bidder. The contractor / Bidder shall make his own arrangements for fixing necessary fittings, wires, welding machines, transformer, etc for power, connecting lines, storage etc for water and necessary fittings, pipes, breaker, hoses etc for compressed air.~~

A210. ~~INDIGENIZATION BANK GUARANTEE (INDBG)~~

A211. ~~The successful bidder shall submit a INDBG @ 1% of the value of the Order (excluding taxes & duties) in the form of Demand Draft / SWIFT/ Bank Guarantee in the prescribed format in favour of Purchaser within 25 days from date of Order / Contract. Delay in submission of INDBG will entail interest rate & will be~~

~~deducted as per the prevailing rate declared by HOD(F)'s Circular (for foreign supplier it will be EUROBOR/LIBOR plus 2% & for Indian suppliers, it will be SLR plus 2%). The INDBG shall be valid upto Guarantee Period plus 4 weeks. The INDBG will be returned only after the successful completion of Indigenization & guarantee period of equipment. Refund of INDBG whenever considered admissible by the Purchaser, shall be without interest only.~~

~~**A212.** In case Price Preference is considered, the INDBG shall be for the value equivalent to the difference between quoted value of L1 & negotiated value of L2 (excluding taxes & duties).~~

~~**A220 FORFEITURE OF INDIGENIZATION BANK GUARANTEE (INDBG)**~~

~~**A221.** Non-performance of agreed terms and or default/breach by Bidder/Supplier/Contractor will result in forfeiture of INDBG with application of risk purchase provisions as felt appropriate by the Purchaser.~~

A230 PREFERENCETIAL PURCHASE FROM MSE VENDORS: MANUFACTURERS & START-UPS:

A231. MDL has right to place order on MSE-Manufacturers meeting following criteria:

In tenders, if participating MSEs quoted prices are within price band of L1+15%, such MSEs shall also be allowed to supply a portion up to 20% of requirement by bringing down their prices to L1 price where L1 is non MSEs. If more than 1 MSEs fall under such criteria then this 20% shall be distributed proportionally. This preference shall not be applicable where MSE firm is L1 firm. % out of 20 percent target of annual procurement from Micro and Small Enterprises, a subtarget of 20 percent (i.e 4 percent out of 20 percent) shall be earmarked for procurement from Micro and Small Enterprises owned by the Scheduled Caste or the Scheduled Tribe Entrepreneurs. In respect of items reserved for MSE-Manufacturers, extant guidelines shall be followed. Presently Circular No. S.O. 581(E) dated 23.03.2012 is applicable. MSEs involved in trading activity are not eligible to avail benefits of PPP for MSEs.

A232. MDL has right to place order on Start-ups meeting following criteria:

20% of the of the tendered quantity can be ordered on techno-commercially qualified Start-ups in case emerged L1 bidder is other than Start-up and Start-up firm agrees to match L1 prices. In case if Start-up firm emerges as L1, an initial order for 20% shall be released to monitor performance & subsequently upon successful execution order for balance 80% quantity shall be placed. Presently Circular No. 113 dated 18/02/2016/G.S.R180 (E) is applicable.

DEVIATION SHEET

To,
General Manager (C-EY)
MAZAGON DOCK SHIPBUILDERS LIMITED
COMMERCIAL DEPARTMENT-EAST YARD.

Deviation Sr. No.	Page Sr. No. or Enclosure Reference of the Tender Enquiry	Clause Number for Which the Deviation is Sought	Brief Text Description of the Clause	Reasons for Deviation	Suggested Alternative
1.					
2.					
& so on...					

COMPANY'S NAME & ADDRESS:

SIGNATURE:
 DATE:
 NAME:
 DESIGNATION:
 BIDDER'S COMPANY SEAL:

FORM OF WARRANTY CERTIFICATE

In accordance with the Order N°..... Dated placed by MAZAGON DOCK SHIPBUILDERS LIMITED on _____ (Name of firm)

_____ (Name of firm) certify that the following Items identified by the following references related to Submarine No/Boat No.:

Description of Item(s).....

Manufacturer's Serial Number (OR any other such ID No) of the Equipment / Item.....

Delivery Challan No. / Bill of Lading no / Airway Bill & Date.....

Covered by _____ (Name of firm) Invoice No & Date..... are warranted according to the terms and conditions as specified in the order.

The Date of issue of the certificate: DD/MM/YYYY

The Date of the end of validity of the guarantee: DD/MM/YYYY

For and on behalf of

Order reference Number	
Description of Material	
Corresponding to Invoice No & Date	

FORM OF CERTIFICATE OF CONFORMITY

In accordance with the Order N°..... Dated placed by MAZAGON DOCK SHIPBUILDERS LIMITED on (Bidder's Name) and corresponding to (Bidder's Name) invoice no dated.....

1. We herewith certify that corresponding to the Item description..... related to Submarine No.....are in conformity with the requirements of above mentioned PO No. Dtd.....

Item no as per PO	Item Description as per PO	Measurement Unit	Quantity as per PO	Quantity accepted

2. We further certify that:-

- a. Each of the items supplied has been identified by permanent marks (such as Manufacturer Name, Model No. and Sr. No. of Item / Material No. (SAP No) of MDL as per PO) with appropriate method such as engraving / non erasable ink/punching where permissible.
- b. Each of the items supplied is as per the specified make and model described in the tender.
- c. Technical file contains all the certificates, reports/results, User Manual and other listed documents in FULL CO-RELATION with EACH OF THE ITEMS SUPPLIED. In other words the Technical file is complete for all items supplied and each of the documents, certificates, reports in Technical file contains identification number corresponding to each item supplied.

List of waivers accepted by the Buyer	List of waivers not accepted by the Buyer
Bidders to specify:-	NIL

For And On Behalf Of

Supplier's / Manufacturer's Name
In Charge Of Quality
Seal Signature & Date

RTGS/NEFT- MANDATE AUTHORIZATION FORM
(For Indian Bidders only
Foreign Bidders to submit their Bank Details separately)

1. BIDDER'S NAME:
2. PAN NO:
3. VENDOR ADDRESS:
4. VENDORS TELEPHONE:
5. EMAIL ADRESS:
6. BANK NAME:
7. BANK ADDRESS:
8. ACCOUNT NO:
9. ACCOUNT TYPE:
- 10.NEFT CODE:
- 11.RTGS CODE:
- 12.MICR CODE (Copy of cancelled cheque required) :

We hereby declared that the particulars given above are correct and complete. If the transaction is delayed for reason of incomplete or incorrect information, we would not hold MDL responsible.

Date

Supplier Seal

AUTHORISED SIGNATORY OF THE BIDDER

Certified that particulars as per serial no. 1 & 6 to 11 are correct as per our records

BANK'S STAMP

Date

SIGNATURE OF THE AUTHORISED OFFICIAL OF THE BANK

LIST OF DOCUMENTS AND CERTIFICATES THOSE WILL BE PROVIDED ALONG WITH ITEM(s):

Sr. No.	

FORMATE OF END USER CERTIFICATE TO BE PROVIDED BY BIDDER

FORMAT OF CALIBRATION CERTIFICATE TO BE PROVIDED BY THE BIDDER

PROFORMA BANK GUARANTEE FOR SECURITY DEPOSIT

(ILLUSTRATIVE FORMAT)

(On Non-Judicial stamp paper of value Rs. 100/-. However, the value of stamp paper to be confirmed from Legal Department, MDL.)

IN CONSIDERATION OF MAZAGON DOCK SHIPBUILDERS LIMITED, a company incorporated under the Companies Act 1956 and having its registered office at Dockyard Road, Mumbai 400010 (hereinafter referred to as the "the Purchaser" which expression shall, unless it be repugnant or contrary to the subject or context thereof, be deemed to mean and include its successors and assigns) having placed an order on Messers a partnership firm/sole proprietor business/a company registered under the Companies Act, 1956 having its office at(hereinafter called " the Contractor/ Supplier" which expression shall, unless it be repugnant or contrary to the subject or context thereof, be deemed to mean and include its successors and assigns) vide order No..... dated..... (hereinafter called "the order" which expression shall include any amendments/alterations to "the order" issued by "the Purchaser") for the supply , delivery at site, installation and commissioning of certain equipment, item/services/civil works etc. as stated in the said Order and the Purchaser having agreed with the Contractor/Supplier to accept a Bank Guarantee in lieu of Security Deposit payable under the said order for the fulfilment and performance of the said order, We, Bank having office at (hereinafter referred to as "the Bank" which expression shall includes its successors and assigns) hereby agree to pay to the Purchaser without any demur on first demand an amount not exceeding Rs..... (Rupees.....only) being 5% of the order value against any loss or damage, costs, charges and expenses caused to or suffered by the Purchaser by reason of non performance and non-fulfilment or for any breach on the part of the Contractor / Supplier of any of the terms and conditions of the said order.

2. We, Bank further agree that the Purchaser shall be sole judge whether the said Contractor/Supplier has failed to perform or fulfil the said order in terms thereof or committed breach of any terms and conditions of the order and the extent of loss, damage, cost, charges and expenses suffered or incurred or would be suffered or incurred by the Purchaser on account thereof and we waive in the favour of the Purchaser all the rights and defences to which we as guarantors may be entitled to.

3. We, Bank further agree that the amount demanded by the Purchaser as such shall be final and binding on the Bank as to the Bank 's liability to pay and the amount demanded and the Bank undertake to pay the Purchaser the amount so demanded on first demand and without any demur notwithstanding any dispute raised by the Contractor/Supplier or any suit or other legal proceedings including arbitration pending before any court, tribunal or arbitrator relating thereto, our liability under this guarantee being absolute and unconditional.

4. We, Bank further agree with the Purchaser that the Purchaser shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said order/or to extend time of performance by the Supplier from time to time or to postpone for any time to time any of the powers exercisable by the Purchaser against the Contractor/ Supplier and to forbear to enforce any of the terms and conditions relating to the order and we shall not be relieved from our liability by reason of a such variation or extension being granted to the Contractor/ Supplier or for any forbearance, act or omission on the part of the Purchaser or any indulgence by the Purchaser to the Contractor/Supplier or by any such matter or things whatsoever which under the law relating to sureties would have the effect of relieving us.

5. We, Bank further undertake not to revoke this guarantee during its currency except with the previous consent of the Purchaser in writing.

6. We, Bank also agree that the Bank's liability under this guarantee

shall not be affected by any change in the constitution of the Contractor / Supplier or dissolution or winding up of the business of the contractor/ supplier.

7. Notwithstanding anything contained herein above:

- i) Our liability under this guarantee shall not exceed Rs.....
- ii) This Bank Guarantee shall be valid upto and including; and
- iii) We are liable to pay the guarantee amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before(validity + ---weeks from the date of expiry of this guarantee).

8. This Guarantee shall be governed by Indian laws and the Courts at Mumbai, India shall have the exclusive jurisdiction.

IN WITNESS WHEREOF the Bank has executed this document on this..... day of

For Bank
(by its constituted attorney)

(Signature of a person authorised to sign
on behalf of "the Bank")

NOTE :-

1. Indigenous supplier or Foreign Supplier through Indian Bank to submit BG.
2. If foreign supplier submits BG through Foreign Bank the same should be submitted by SWIFT. MDL Bank SWIFT A/c. No. is SBININBB101

Enclosure-15**BIDDERS ARE REQUESTED TO CHECK AND FILL UP THE FOLLOWINGS BEFORE THEY SUBMIT THEIR BIDS**

Check List for Bidders (conformity matrix)				
Sr No	Description	Tender Requirement	Supplier	
			Bidder to specify (scratch out which are not required)	Remarks, If any
1	Enclosure-1, Rate sheet format	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	
2	Enclosure-3,TEF acceptance format	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	
3	Enclosure-4, STACs acceptance format	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	
4	Enclosure-5,GT&Cs acceptance format	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	
5	Enclosure-6, Deviation Sheet	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	
6	Enclosure-9, NEFT / RTGS format (Indian Bidders) OR Bank Details (Foreign Bidders)	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	
7	Enclosure-10, List of Documents & Certificates	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	
8a	Enclosure -11, End User Certificate	a. Whether bidder requires End User Certificate (EUC) from MDL	Yes / No	
8b	End User Certificate format	b. If the bidder requires EUC at Sr No '8a' above, whether the format is provided at Encl-11	Yes / No	
9	Pre qualification Criterion	Whether copy of Shop Establishment Registration Certificate submitted.	Yes / No	
10	Shelf life details	Whether submitted by the bidder with the offer as per Enclosure-12	Submitted / Not Submitted	
12	Enclosure-17, Undertaking of Authenticity for Desktop and Server Supplies	Filled and submitted by the bidder with the offer	Submitted / Not Submitted	

Note: The Enclosures submitted along with the bid, should strictly be Named, Signed & stamped by the bidder.

SAMPLE FORMAT OF SHIPPING INSTRUCTIONS
(ILLUSTRATIVE FORMAT)

1. MODE OF DISPATCH

The goods may be dispatched by air on FCA nearest Air Port of Dispatch basis.

SPECIMEN SHIPPING CLAUSE FOR LINER CARGOES

2. F.O.B. / F.A.S. CONTRACTS (IMPORTS)

In case the order is finalized by MDL on F.O.B./ F.A.S basis, the details of freight forwarding agent shall be obtained from the concerned commercial department.

For Air Shipment on FCA air port of dispatch basis following are the details of our Freight Forwarder for Air Shipments:

DHL GLOBAL FORWARDING,
DIVISION DMA DEFENSE
Ms. Dantin Gualberete
Indian desk
27 rue de la belle borne
Zone de fret 4
95700 Roissy CDG
Tel: +33 (0)149194084

Shipping arrangements has to be made by the Contractor / Suppliers. Date of airway bill (marked as freight to pay) on FCA basis shall be considered for the purpose of levy of liquidated damages. The risk and ownership shall be transferred on FCA Port of Dispatch basis. Following documents must be arranged by the Contractor / Suppliers while making shipment.

- i) Bill of lading / AWB marked as Freight to Pay
- ii) Invoice
- iii) Packing note
- iv) Order copy
- v) ~~Duty exemption certificate, wherever applicable.~~
- vi) Copy of Certificate of Country of Origin.
- vii) Pre- dispatch inspection report by Inspection Agency as per Purchase order / contract.

Scanned copy of the documents as indicated at Para 2 Above are to be forwarded to MDL by email within one day of receipt of Airway Bill by supplier.

3. INSURANCE :

The Purchaser will arrange Insurance. However the details of shipment should be communicated to the underwriters in time. Therefore immediately on shipment, the VENDOR / SUPPLIER should communicate the following particulars by AIR MAIL & FAX, to the PURCHASER and copy to above INSURANCE COMPANY for arranging the Insurance cover.

Purchaser's Order No.
Name of Vessel
Bill of Lading / AWB No. & Date
No. of Packages
Brief description of goods
FOB value
Nett freight: - Amount - PRE=PAID / TO PAY

<p>MAZAGON DOCK SHIPBUILDERS LIMITED, EAST YARD - COMMERCIAL DOCKYARD ROAD, MUMBAI - 400 010 (INDIA) FAX NO. 00 91 22 2373 8333</p>	<p>NAME OF THE INSURER: M/S UNITED INDIA INSURANCE CO. LTD. POLICY NO. : OPEN COVER NO.: 1203002117P100745033 CONTACT PERSON: MS. S G CHAVAN / MR. VIJAY SANGTANI ADDRESS: D.O. XI. (HULL), MAKER BHAVAN NO. 1, 1ST FLOOR, SIR V.T.MARG, NEW MARINE LINES, MUMBAI-400020. TELEPHONE NOS.: 91-022-22624818 / 22624525/4526 FAX NO. : 91-022-22624579</p>
<p>ATTN: OFFICER IN CHARGE (C-EY) Phone: 00 91 22 23734649</p>	<p>email:sgchavan@uiic.co.in/vtsangtani@uiic.co.in</p>

4. From Black Sea Ports of U.S.S.R.to India

All contracts whether FOB / FOR / C & F / CIF etc.

Transportation of equipment and materials under these contracts shall be done by Soviet and Indian Liner Vessels belonging to the Indo-Soviet Shipping Service on a party basis in accordance with the Soviet-Indian Agreement of the 6th April 1956 as amended up to date on the establishment of a regular shipping service between the Ports of the USSR and India.

5. From Rostock (GDR) to India F.O.B. Contracts

The seller should arrange shipment of stores by vessels belonging to the member lines of the India-Pakistan-Bangladesh Conferences. If the seller finds that the space on the Conference lines vessels is not available in any specific shipment, he should take up with India-Pakistan-Bangladesh Conferences, Conferity House, East Grinstead, Sussex, U.K. for providing shipping space and also inform the shipping Co-ordination Officer, Ministry of Shipping & Transport, New Delhi. (Cable : TRANSHART, NEW DELHI. Telex : VAHAN ND - 2312,2448 and 3104.)

6. PACKING & MARKING

- a. The materials must be adequately packed in all respects for normal transport by Sea/Postal/Air dispatch to India, suitably protected against the effects of a tropical salt-laden, atmosphere, in the event of delay at Indian Port, before clearing.
 - b. Each class of material, and particularly electrical equipment should be packed separately and gross weight of individual cases kept under 4480 lbs. where possible. If more than one case is included in shipment, cases should be numbered 01 and up & the corresponding number should be shown on the packing list, listing contents therein. Gross weight must be shown on each package to avoid penalty of Rs. 500/- by the local customs. All materials should be properly protected against ocean shipment particularly the possibility of rusting, corrosion or breakage.
 - c. Every case / package must contain a packing note indicating particulars of the contents.
 - d. All timber used in the packing of the materials is to be free from bark, insects and fungi.
7. The two ends of all packages should be color splashed with a Blue background and a white diagonal line of 1" width. For identification. All cases are to be marked in letters 3" high wherever possible as under: -

MAZAGON DOCK SHIPBUILDERS LIMITED, MUMBAI

Case No. _____ Order No. _____
 Gross weight in Kgs. _____
 Nett weight in Kgs _____
 Outside dimensions _____
 Made in _____

8. Special marking instruction should comply with the Indian Merchandise Marks Act.

- ii. Order packing cases to be clearly marked Made in _____ iii.
- Containers in packing boxes to be marked Made in _____ iv.

Goods included in containers and packing cases to be marked either by stamping or tie labels with either :-

- a. Made in _____ (Country of Origin)
- b. Name of the manufacturers plus Country of Origin e.g.
SIR WILLIAM ARROL & CO. LIMITED. ENGLAND.

9. All spares and accessories shall be separately crated and labeled as "Spare Parts".

10. All documents should clearly indicate the following details: -

- a. Import License No
- b. Our Order No.
- c. Airway Bill No.
- e. Markings on packages.

UNDERTAKING OF AUTHENTICITY FOR DESKTOPS AND SERVER SUPPLIES

Sub: Supply of IT Hardware / Software – Desktops and Servers

Ref: 1. Your Purchase Order No. Dated

2. Our Invoice No./Quotation No. Dated

With reference to the Desktops and Servers being supplied / quoted to you vide our Invoice No./Quotation No. / Order No. cited above.

We hereby undertake that all the components / parts / assembly / software used in the Desktops and Servers under the above like Hard Disk, Monitors, Memory etc. shall be original new components/parts/assembly/software only, from respective OEMs of the products and that no refurbished /duplicate / second hand components / parts / assembly / software are being used or shall be used.

We also undertake that in respect of licensed operating system if asked for by you in the purchase order, the same shall be supplied along with the authorized license certificate (e.g. Product Keys on Certificate of Authenticity in case of Microsoft Windows Operating System) and also that it shall be sourced from the authorized source (e.g. Authorised Microsoft Channel in case of Microsoft Operating System).

Should you require, we hereby undertake to produce the certificate from our OEM supplier in support of above undertaking at the time of delivery/installation. It will be our responsibility to produce such letters from our OEM Supplier's at the time of delivery or within a reasonable time.

Incase of default and we are unable to comply with above at the time of delivery or during installation, for the IT Hardware/Software already billed, we agree to take back the Desktops and Servers without demur, if already supplied and return the money if any paid to us by you in this regard.

We (system OEM name) also take full responsibility of both Parts & Service SLA as per the content even if there is any defect by our authorized Service Centre / Resellers / SI etc.

Authorized Signatory (not lower than Company Secretary).

Name :

Designation :

Place :

Date